

CDU delivering AIM Professional Short Courses

Young Manager Program

Overview

This program is designed for young managers who are finding their way as a new manager. It explores the people side of management starting with understanding self then moving to leading and managing others. Participants will contribute to and learn from fellow 'emerging' managers, all of whom will be seeking similar reference points for navigating the complex world of management.

Designed For

This program is specifically designed for young and emerging managers.

Content

- Managing self, managing others and managing the business
- Management and leadership
- Managing and leading in different situations
- Effective communication and giving feedback
- Assertiveness, conflict resolution and negotiation
- Managing successful teams
- Organisational culture
- Understanding and managing change
- Managing different generations at work
- Tools and tips for young managers

Learning Outcomes

- Understand yourself as a manager
- Manage up, down and across an organisation
- Understand and apply situationally appropriate leadership styles
- Identify managerial strengths and areas for further development
- Manage and develop successful teams
- Understand organisational culture
- Manage assertively and resolve conflict

Course Duration: 3 days