VTP489 Uluru & Kata Tjuta Knowledge for Tour Guides

DESCRIPTION

Welcome to Uluru-Kata Tjuta National Park Online Tour Guide Accreditation course information. As part of Uluru-Kata Tjuta National Park Plan of management which includes "enriching and memorable experiences for visitors and a strong and successful partnership between traditional owners, governments, and the tourism industry...", an entry-level course providing tour guides with essential information about Uluru-Kata Tjuta National Park has been developed.

Parks Australia advised that from 1 April 2011 it will become a permit requirement for all commercial tour operators that any guides leading tours within Uluru-Kata Tjuta National Park have successfully completed the course. Details of individual guide's certification details will be recorded on the commercial permit application and enforcement of this condition will be carried out in the Park from the commencement of the permit period.

The entry-level training and assessment will cover the key areas of visitor safety, understanding the park's natural and cultural values and history, and minimising environmental impact and legal compliance. Park staff, Anangu traditional owners of Uluru-Kata Tjuta National Park and the tourism industry have been involved in developing the course, which has been endorsed by the Uluru-Kata Tjuta National Park Board of Management. In developing the training program, Parks Australia and Charles Darwin University worked with tour operators and guides to ensure that the delivery of the course is tailored to the business and operational needs of the tourism industry.

ELIGIBILITY/ENTRY REQUIRMENTS

There are no formal entry requirements for this program.

• A pre - enrolment process to establish suitability to undertake the course and to determine support requirements will be conducted, which will include a Language, Literacy and Numeracy (LLN) assessment.

DELIVERY DETAILS

Location (s)	Duration	Study mode
Self-paced online learning	This program is delivered online over a period of six (6) months on a part-time basis.	This program is self-paced and is offered fully online. Students will have the opportunity to learn at their own pace and can contact their lecturers at any time for assistance.
Workshop in Yulara (optional)	This workshop is delivered in Alice Springs over three (3) full days on demand, subject to numbers, availability & change. To register your interest please email <u>uluru- online@cdu.edu.au</u>	This is an optional workshop held in Yulara with face-to-face delivery. The content is unchanged, and all assessments are still accessed online.

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Workshop in Alice Springs	This workshop is delivered in Alice	This is an optional workshop held
(optional, by demand)	Springs over three (3) full days on	in Alice Springs with face-to-face
	demand, subject to numbers,	delivery. The content is
	availability & change. To register	unchanged, and all assessments
	your interest please email <u>uluru-</u>	are still accessed online.
	online@cdu.edu.au	

* Duration will vary depending upon how long a student takes to reach the required competency level.

FEES

The below fees have been determined in agreement with Parks Australia.

Offering	Fee type	2024 Course Fees
Full Course	Free Fee TAFE	Free
	Full Fee	\$ 575.00

If you have successfully completed VTP490 Kakadu Knowledge for Tour Guides, you will have already completed two of the units. To undertake the single additional unit SITTGDE019 Research and share general information on Australian Indigenous cultures, fees will be:

Offering	Fee type	2024 Course Fees
SITTGDE019 only	Free Fee TAFE	Free
	Full Fee	\$ 325.00

This course is part of the Fee Free TAFE initiative. Fee Free TAFE and vocational education and training is a joint initiative of the Northern Territory Government and Australian Governments providing tuition-free training places to students wanting to train, retain or upskill.

International non-student visa-holders; eligibility needs to be verified prior to enrolment. Fees may vary depending on visa, please contact CDU for further information.

Fees shown are indicative. Fees are subject to change annually. For further clarification and information on fees, payment options, instalment plans, and refunds, contact CDU on 1800 061 963 or refer to <u>VET</u> <u>Fees and Payments.</u>

ASSESSMENT

Assessments vary with each unit. Assessments include practical observations, practical logbooks of performance, completing workplace documentation and knowledge assessments. You will be provided with an assessment guide.

RESOURCES

All resources are accessed online through Learnline, CDUs online learning environment. You will require:

- Access to the internet
- A computer/laptop with Microsoft or Apple software
- Mozilla or Chrome search engine/browser
- It is NOT recommended to attempt this course using mobile phone or iPad

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STUDY AND CAREER PATHWAYS

Further training pathways from this program include but are not limited to SIT30122 Certificate III in Tourism, SIT30322 Certificate III in Guiding, or higher-level qualifications from the SIT Training Package.

Possible occupations relevant to this program include:

- Cultural guide
- Heritage guide
- Historical guide

- Interpretive guide
- Site guide
- Tour guide

PROGRAM CONTENT

This training program covers three (3) units of competency taken from the SIT Tourism, Travel and Hospitality Training Package, which is recognised nationwide.

CORE UNITS

SITTGDE019	Research and share general information on Australian Indigenous cultures	
SITXWHS005	Participate in safe work practices	
SITXCCS010	Provide visitor information	

WITHDRAWING FROM A PROGRAM

You may withdraw from this program and receive, where relevant, a Statement of Attainment for all units of competency you have successfully completed.

SUPPORT SERVICES

The University supplies support for students in many areas, including Accommodation, Careers and Employability, Counselling, Disability Services, Student Advocacy, Indigenous Tutorial Support Services, International Student Support Services, Library Services, and VET Learner Support Services.

More information is available at <u>Student Support</u>.

CONTACT DETAILS

Tourism, Recreation and Beauty Services

Location: Palmerston & Alice Springs Campuses Phone: 08 8946 7800 (PAL) 08 8959 5312 (ASP) Email: <u>vet.thr@cdu.edu.au</u>

For further information regarding student life at CDU, please refer to <u>https://www.cdu.edu.au/study/student-life</u>.



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