Welcome to the first issue of SynapsE for 2011, and a belated welcome to the 2011 academic year which by now is in full swing! If you’re a new student to CDU I hope you’ve taken advantage of the various training resources we have available for both on campus and online students. If not, have a look at our Online Tutorials and also our Orientation site for new students - it will be well worth your while!

A particular welcome to our new partners on campus: Essington International School and the NT Medical Program (Flinders Uni). We hope you are enjoying your time on campus and can make full use of the library services available.

As is normal for the first few weeks of a new year, we not only look back over the past year but forward to the new one. The Library had a very challenging year in 2010: we prepared to upgrade to a new Library Management System; we implemented eSpace and were heavily involved in reporting the University’s research output; we conducted another Library Client Satisfaction Survey and reported on the positive results; dipped our toes into the world of eBooks; and completely changed the look and feel of our website - we hope you like it! This coming year is shaping up to be another challenging year: we implemented the Library Management System (Symphony) over the Dec-Jan break, and also Summon Beta – our discovery layer for all our electronic resources – we hope you like the new system – No? Then let us know!!!

We also made the difficult decision to reduce our library opening hours on the weekends for 2011 due to the increasing staffing costs. Instead of opening at 10am until 6pm on Saturdays and Sundays during semester, we are now opening from 12 midday until 5.30pm. We hope this will not affect too many of our clients, however we have already received some complaints, so if you are unhappy with this decision, let us know!

On a more positive note, we are currently planning a major refurbishment of Casuarina Campus Library to take place over the next three years. We are just in the beginning stages so watch this space!

And finally – we’re Tweeting
Come along and follow us!!

Ruth Quinn
News from the Alice Springs Campus

Every day is Library Lover’s Day @ the Alice Springs Campus!

Love is in the air in Alice, and the Alice Springs Campus Library team would love to welcome back all students who are new or returning! We have now extended our opening hours, from 8am to 8pm Monday to Thursday, 8am to 4pm Friday and Saturday morning 10am to 1pm. Campus tours are available, as is training in the use of the Library’s online resources, such as databases, eBooks and EndNote. Either phone the Library Information Desk on 8959 5233, send an email to alice.library@cdu.edu.au or simply call in to organise a tour or class. Our job is to help you to achieve your best!

Charles Darwin University is celebrating opening new facilities on the Alice Springs campus by throwing open its doors for a public open day. The open day will run from 4pm to 8pm on Thursday, 31st March.

News from the Liaison Librarians’ Team

Orientation for new students

CDU Library staff would like to extend a warm welcome to all new and returning students. As part of the orientation program for new students this year the Liaison Librarians organised a treasure hunt to help students to get to know the Library. Students participated on campus or online. Prizes included gift vouchers from the CDU Bookshop, Corporate Express and Dymocks plus free coffee vouchers from Schubert’s at Casuarina campus. To participate, students had to follow a series of clues, collecting words along the way to make up the secret phrase, then enter the prize draw. There were four paths to choose from depending on whether students were treasure hunting on campus or online. Those with a Smartphone were able to install a free QR code reader and connect their phone to the CDU wireless network.) The Library Treasure Hunt ran from 23 February – 25 March. Prize winners will be announced soon.

The Liaison Librarians’ team sporting their QR coded t-shirts “Scan me now. Ask me how”

Alice Springs Campus Library staff

“JUSt WANTED TO CONGRATULATe YOU ON THE TREASURE HUNT. I THINK IT’S BRILLIANT. WELL DONE.”

Client Feedback
Research Workshops... Jayshree Mamtora

While in Sydney for the Information Online 2011 Conference from 1-3 February, I took the opportunity to attend two great research workshops that were on offer that week: Bibliometrics and Beyond at the University of New South Wales Library on 31 January and an ALIA workshop, Research for LIS Practitioners which was held at the State Library of New South Wales on 4 February.

More than 30 participants attended the Bibliometrics workshop. Much interest has been generated in the area of bibliometrics in recent years due primarily to the advent of first the RQF (Research Quality Framework), followed by the ERA (Excellence for Research in Australia) exercises. Researchers are now required to provide evidence of the impact of their research, paving the way for librarians to play a supporting role in the research process. Robyn Drummond, Manager, Science Engineering and Medicine Unit and her team of Librarians talked us through RIMS (Research Impact Measurement Service), a support service that they have been providing to researchers at UNSW since 2007. Participants learnt about the tools that are available and the various ways in which bibliometric and citation reporting services can be provided to support researchers. Furthermore, the Workshop afforded the invaluable opportunity to meet a new group of librarians from different parts of Australia who have the primary role of providing support for researchers.

The second workshop was organised by the ALIA Research Committee with a view to encouraging LIS practitioners to participate in collaborative research and publication. The day-long Workshop comprised a number of presentations: an introductory session on how to go about doing research (Gabby Haddow); research in the workplace – practical examples of studies carried out at the State Library of New South Wales and UTS Library. Mary Anne Keenan and Michael Olsson offered suggestions on ways to write up your research, while Bob Pymm suggested AARL (Australian Academic and Research Libraries) as a good starting place to publish in a journal. Whilst the Workshop provided an introduction to those who were new to research, it also presented a great opportunity to get energised and be able to discuss with peers and academics possible ideas for research projects. The final “speed collaborating” session of the day allowed the group to discuss possible projects with mentors who were all too willing to help.

Jayshree Mamtora, Research Services Coordinator
Staff Profile

Thor Ulstrup
Client Service Officer

Thor joined the Reference and Information Services team in December 2010 as one of our Client Service Officers after working for the CDU Library on a casual basis as a shelve and service desk assistant. Thor’s responsibilities include oversight of the Library’s LCD display, provision of technology assistance to students eg connecting to the wireless network and creating pamphlets and handouts outlining the Library’s learning precinct services. As the youngest member of the team Thor inevitably fulfills the role of tech guru and social media expert. During testing of the QR code for our Treasure hunt, Thor was spotted racing round the Library with smart phone in hand eager to complete the quiz in the shortest possible time.

When he’s not at work Thor spends much of his time as a karate instructor.

Copyright Corner

Copyright is the protection of original literary and artistic works and is covered in by the Australian Copyright Act. It is an important aspect of studying and working at the University. As Copyright Officer for the University I maintain a website of information about what you need to be aware of as a student, lecturer, or researcher. We are currently updating the look and feel of the website but the content will mainly remain the same.

I encourage you to use the link on the copyright homepage to submit a query regarding any aspect of copyright in your work or study at CDU.

Ruth Quinn

Technology News

Forthcoming eReserve Upgrade

We are planning to move our eReserve collection to our eSpace repository. This new service will commence in 2011. We will provide updated announcements listing any disruptions to services. If you have any questions, please contact the Digital Collections Team.

Endnote X4

EndNote X4 has been released and the installation package for Windows computers is now available via CDU Library EndNote Libguide. EndNote X4 for Macintosh will be available soon. Additional information regarding Endnote is available in the Endnote Libguide

Summon Beta

The Library's new discovery service Summon is now available from the Library’s website. Although Summon is still in beta it allows users to search across many of the Library's electronic resources and when fully implemented will include records from the Library's catalogue. Searches can be limited to full text only, peer-reviewed publications as well as journal articles or ebooks.

Contact Us

Casuarina Campus
Phone: 08 8946 7016
Fax: 08 8946 7022

Alice Springs Campus
Phone: 08 8959 5233
Fax: 08 8959 5282
Email: alice.library@cdu.edu.au

Palmerston Campus
Phone: 08 8946 7870
Fax: 08 8946 7880

Editors: Anne Wilson, Associate Director Client Services
Jessica Denton, Administrative Support Officer