Welcome to the 2nd issue of SynapsE for 2011. I hope everyone has had a productive and successful Semester 1.

Library Services has had a busy first half of the year. We implemented the new Library Management System, called Symphony. While it hasn’t been a completely smooth implementation, we are getting some positive feedback that the changes have been for the better. However we recognise that Symphony only manages material that we own, such as books, print journal titles, and audiovisual material. Wouldn’t it be a good idea to have just one place to search all our resources – or “one search box to rule them all”? Well, for that we have a product called Summon which is a “discovery layer” that sits on top of our catalogue and electronic databases and other resources such as the institutional repository, eSpace.

Summon has been available from the Library’s website in Beta version for the past few months and we will be encouraging clients to use this as the first step to locating resources from 2nd semester.

A major project for the Library over the next few months will be the Casuarina Library Refurbishment Project which will run from 2011 through to 2013, sponsored by the Vice Chancellor. The project comprises three main aspects:

- Enabling access to the garden and balcony areas on levels 2 and 3 for students to use. We are hoping to not only provide physical access but also outdoor furniture, shade, lighting, and power so that the areas can be used as much as possible all year round. This will also involve exploring physical linkages to the new Menzies building that is to be located at the back of the Library;

- Conversion of the Special Collections Reading Room on level 3 of the Library into a dual function space: an official University function space and a modern flexible learning space for student use in between times;

- Creation of a variety of learning spaces within the building: group study rooms – some IT-enabled, presentation rooms, individual study spaces, and some open areas as well; This will involve removing a significant amount of print collections from the building, especially backruns of periodicals to which we now have online access. An area in Red 6 is currently being converted into a space for a high density compactus so we can store little used but still required print material that can be easily retrieved upon request;

Watch this space for progress reports on this major project for Library Services.
VISIT TO ALICE SPRINGS CAMPUS

In late May, the Associate Director Client Services spent a week working at the Alice Springs Campus Library. This proved to be an excellent opportunity to work with staff on a number of activities which included weeding a small but rather out of date law collection, delivery of legal research training to library staff, participation in a professional development morning which included PD planning and featured an excellent presentation from three of the library staff who had recently attended a two day library disaster and recovery workshop (report p. 3).

A particular highlight was a morning of visits to a number of libraries including the Strehlow Research Library, Department of Resources and the Arid Zone Research Institute Libraries. A pleasant interlude with coffee at the Desert Precinct was followed by a quick stop at the Alice Springs public library.

Annual visits to Alice Springs have in the past been quite rushed affairs - it was great to have more time to see the Library operating and talk with staff about their ideas.

RESEARCH IMPACT: PROVIDING SUPPORT TO THE CDU RESEARCH COMMUNITY

As the University gears up for ERA (Excellence for Research in Australia) 2012, the Library is playing a key role in providing support to researchers - both staff and students - on ways to measure research impact. Support is being offered both on an individual basis by appointment, as well as through a number of different workshops:

Tracking Research Impact Workshop

A one-and-a-half hour workshop that introduces researchers to the Scopus, Web of Science and the Journal Citation Reports databases. The Workshop demonstrates how to: track the research debate forward and back in time; view citation rates of articles; discover the H-Index of an author; and find a number of different impact factors for journals.

Quality and Benchmarking Workshop

A three-hour workshop held in conjunction with the Office of Research and Innovation as part of a program for Early Career Researchers. It introduces the ERA exercise and results from ERA 2010, as well as a number of tools with which to measure research impact in the sciences as well as the humanities, social sciences and the arts.

Postgraduate Forum: Finding Quality Journals

A one-and-a-half hour presentation for research students on ways to identify quality journals in which to publish. It introduces criteria that can be used to define quality, and tools that help measure it.

Citation Searching Online Workshop

One of a number of online workshops primarily for those external and off campus researchers who are not able to attend our on-campus workshops. This seven-minute Workshop introduces the concept of citation searching and some tools which help track citations. The Workshop can be viewed at: www.cdu.edu.au/library/services/membership/CURESsearchers.html

Jayshree Mamtora, Research Services Coordinator
VOLUNTEERING AT THE ARAFURA GAMES

The Arafura Games, a week-long international multi-sport event, is held biennially in Darwin, Northern Territory. The Games have a 20-year history, target developing athletes across the Asia Pacific and beyond. The 2011 Games included 20 sports for able-bodied athletes as well as four disciplines of the Oceania Paralympic Championships for athletes with disabilities. Close to 2500 athletes from 41 countries participated in the recent event.

Ensuring the exciting and unique sport of Sepak Takraw receives the recognition it deserves was one of the driving forces behind Faridah Antwertinger’s involvement as a volunteer for the 2011 Arafura Games. Faridah was also the International Liaison Officer and worked as a Media Officer. “It gives me the opportunity to meet people from all walks of life and from different countries and make friends,” Faridah said. Helping to lift the profile of the Northern Territory and supporting “great community events” are also benefits of the Games according to Faridah.

For Faridah, an Information Resources Officer at Charles Darwin University Library, volunteering at the Games also gives her a strong sense of achievement. “It means that I am contributing as a Territorian as well as supporting the unique Sepak Takraw.” Faridah said that anyone considering volunteering for the Games should do so. “It is a lot of fun … you get to meet people and make lots of friends, learn new skills and may be even travel. It is very rewarding in many ways.”

Faridah Antwertinger, Information Resources Officer (pictured above)

Jayshree Mamtora served as a volunteer again at the recent 2011 Arafura Games and was recently presented with a medal by Karl Hampton, NT Minister of Sport, in recognition of her contribution to the Games over a number of years. This year and in previous years Jayshree served as a Team Attaché for the Fiji team; each of the 41 countries that participated were assigned a Team Attaché to provide support for them. A team attaché will have the following attributes:

As a Team Attaché, Jayshree’s duties ranged from meeting and seeing off the various sports teams from Fiji at the airport; liaising with the Head of Delegation, team managers and athletes in coordinating their transport and accreditation, providing information relating to various sports and meeting venues, timetables, competition programs, the Opening and Closing ceremonies, accommodation and any special dietary requirements. At the Opening Ceremony Jayshree marched with the team and carried the country banner alongside a Fiji athlete who carried the country flag.

Most of all she was present at as many of the sports competitions that Fiji was involved in as possible (a real challenge!) in order to motivate, encourage and cheer the athletes, and be there to celebrate their wins and medals.

It was a very full, tiring and challenging 7-10 days, working long hours to support the teams, but at the same time very fulfilling and a lot of fun!

Jayshree Mamtora with Karl Hampton, NT Minister of Sport

Jayshree Mamtora, Research Services Coordinator and members of the Fiji team
LIBRARY DISASTER AND RECOVERY WORKSHOP

Three fortunate CDU Library Alice Springs campus staff took part in an exciting and relevant professional development activity recently; a Library Disaster and Recovery workshop. This opportunity came about because the Alice Springs Disaster and Recovery Group (ASDRaG), under the auspices of the Alice Springs ALIA group (Red Centre ALIA), received a Community Heritage Grant of $6000 from the National Library of Australia (NLA) to conduct the workshop. Two preservation conservators from Artlab in Adelaide conducted a two day workshop which was held at the Strehlow Research Centre in early May. Fifteen participants from a cross section of libraries in Alice Springs attended the disaster preparedness and collections salvage sessions. The aim of a disaster preparedness program is to reduce both the likelihood and impact of a disaster affecting collection material and involves four essential elements: prevention, preparation, response and recovery. One of the great benefits from the workshop was the networking and sense of community felt amongst the library community of Alice Springs. ASDRaG is an ongoing group and intends to have regular meetings and workshops. Now the CDU Library Alice Springs campus team is working together to develop a disaster plan for their library. They hope they never have to put their plan into action, but it is better to be safe than sorry!

Workshop participants trying out their recovery skills.

LIBRARY STAFF BECOME STUDENTS FOR A SEMESTER

Shelly McGuire and Julie Cartwright have just completed the Unit NMD302 New Media Advanced Studio and in collaboration with other students in the unit have produced a suite of over 10 promotional videos for the Library. The suite of 10 videos includes:

- Welcome video
- Borrowing
- Special collections
- Distance services
- How to print
- How to photocopy
- Short Term Loans
- Learning precinct and wireless areas
- Liaison Librarians and Research Services coordinator

The videos combine the use of video filming, screencasting, audio and still images and some very clever editing. Shelly and Julie assisted students with Library access and information and played a major role in editing, audio recording, writing scripts and facilitating students and library staff collaboration on specific videos.

We are hoping that the final product will enable students to get practical and convenient answers to common difficulties they may face in navigating Library areas and services. The videos are to be strategically available throughout the Library website and easily locatable by students.

As part of their assessment, Shelly and Julie delivered a presentation to library staff.

Shelly McGuire (Learning Precinct Officer) & Julie Cartwright (Liaison Librarian)
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Attention all Authors

Have you had a journal article published? Or perhaps you’ve written or edited a book or contributed a chapter to a published book? Did you know you can sometimes get paid for scholarly works that are subsequently used by other people? No? Interested? Join CAL as an author member!

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Author members of CAL are then entitled to claim moneys from CAL’s distributions if, according to records kept for CAL, your works have been copied. According to CDU’s Intellectual Property Policy (www.cdu.edu.au/governance/documents/IntellectualPropertyPolicyv1.02Jan2011.pdf), the University owns the copyright in any publications produced by staff in the course of their work, so the income comes to the University which is then required to distribute it to authors. CAL is changing the payment system so that author members of CAL will receive any moneys directly. The catch is you have to be an author member of CAL to benefit from this process. For more information read the information on the CAL website: www.copyright.com.au/.

Ruth Quinn, Director Library Services and CDU Copyright Officer

FAREWELL TO LYNDALL CAREY,
Digital Collections Coordinator

It is with regret that we say farewell to Lyndall and wish her all the best in her soon to be new role as a first time mother. Lyndall has been with the CDU Library for two years filling a new role which was created in response to the Federal Government’s introduction of the ERA.

Lyndall has proved to be invaluable in the setting up and development of eSpace, CDU’s institutional repository. Recruitment for the position has now been completed and our new Digital Collections Coordinator, Neil Godfrey will feature in the next issue of Synapse.

THIRD INTERNATIONAL M-LIBRARIES CONFERENCE, BRISBANE, 11-13 MAY 2011

Last year the Liaison Librarian team submitted an abstract to the Third International m-libraries Conference, to be held in Brisbane from 11-13 May 2011. The abstract, related to student engagement with mobile technologies, was accepted and the team quickly got to work developing an orientation program that had the dual purpose of answering some questions about our students’ use of smartphones and QR codes, and being a fun and informative activity for students taking part. The program took the form of a library treasure hunt that could be done either online or on campus, and with or without a smartphone. The Liaison Librarian team worked hard to develop an engaging program, and learnt a whole lot about mobile technologies in the process themselves.

Michelle Turner and Sally Cummings attended and presented at the m-libraries conference on behalf of the CDU Library liaison team. Their presentation on the library treasure hunt and its findings was very well received – the seminar room was standing room only, and there were several questions following the presentation and throughout the conference. Michelle and Sally also attended many excellent presentations from other libraries in Australia and overseas, and returned buzzing with ideas. As first-time presenters, Michelle and Sally found the experience extremely rewarding, and an excellent opportunity to meet with and learn from others in the library community.

Since the conference, the Liaison Librarian team has prepared an accompanying paper, which they hope will be published in the upcoming conference proceedings book.

CDU Library would like to thank our sponsors CDU Bookshop, Corporate Express, Schubert’s Catering and Dymocks for their assistance in providing prizes for the library treasure hunt.