Director’s Desk

Welcome to the last issue for 2014 of SynapsE, a newsletter about library services at Charles Darwin University. This is in fact the only issue for 2014 as our efforts were directed towards producing our first Year in Review in the first half of the year, available on our publications webpage at http://www.cdu.edu.au/library/about/publications.html. It’s been another busy year for library staff as you will see from browsing the newsletter.

The Library has developed a 3 year plan, called Library 2017, which is now available from our website: http://www.cdu.edu.au/library/about/planning.html. It is an ambitious plan but clearly indicates the sort of Library we envisage to be in 3 years’ time. Elsewhere in this newsletter there is more information on the Library staff planning day held in July as our first step in achieving this plan.

The Library has a significant research archive collection which is now finally getting a bit of well-deserved attention. Earlier this year we employed an Archivist part time, Dr. Stephen Hamilton, to assist us with documenting our various collections. As well as collections we have had for some time, e.g. Prof Alan Powell’s documentation around his research monographs on NT History, and Colin Roderick’s collection on Henry Lawson, we have recently received two significant donations of archival collections this year: The Kevin Sherlock Collection on East Timor, and the Jack Cross Collection on Central Australia. In recognition that more collections will be donated and that the current ones need to be listed, curated, and stored appropriately we have established the Arafura Research Archive Advisory Committee, consisting of interested researchers from both faculties, to advise the Director on the future development of the research archive.

A big change for Library Services in 2014 has been the Student Printing service. The Library is now responsible for student printing and photocopying across all campuses, CDU Sydney, and from next year from the Darwin Waterfront campus as well.

Ruth Quinn, Director Library Services
PLANNING AND PROJECTS

PLANNING WORKSHOP

In June all library staff participated in a planning morning. The session was facilitated by the Director Library Services with our 3 year plan Library 2017 forming the basis for discussion. The Director held a separate session with Alice Springs Library staff.

At the end of the morning, there was agreement on three priorities for next year:

- Service models
- Research Collections / Data / Services
- Value / Impact / Funding

We are now developing a specific priorities plan for 2015 based on these discussions.

It was acknowledged that staff need change management training in order to have the skills to cope with the inevitable changes over the next few years, so some sessions have been arranged for all staff in October / November.

RFID

In April 2013 the Library received $10,000 to pilot the implementation of RFID technologies at Casuarina Campus Library. The pilot resulted in increased knowledge of how RFID will operate in the CDU Library environment. A successful budget submission at the end of 2013 was used to purchase additional tags and equipment and to pay a staff member to tag the remainder of the loanable collections at Casuarina Campus Library. Installation of new security gates and associated cabling will complete the project and will enable us to have a full RFID solution in place by the start of Semester 1 2015.

Patron self checkout creates an opportunity for us to review the services we currently offer at the service desk and will form part of a more comprehensive review of our service models in 2015.

EAST TIMOR COLLECTION

The East Timor Collection consists of 1640 titles covering the Portuguese period in East Timor. The core of the collection contains materials (books, articles and conference papers) published in Portuguese during the Salazarist dictatorship from 1926 to 1974. A small component of the collection was digitised as part of the Arada Digital Archive.

During the past 12 months we have added metadata to the Arada East Timor Collection in the CDU Institutional Repository (eSpace) for an additional 170 out of copyright items. We have also managed to source full text online for some of these items. The next stage of the project is to digitise the out of copyright items and make full text available in eSpace. The print collection forms part of the Library’s Special Collection and includes around 300 rare items.
CDU PHOTOGRAPHS

As part of the CDU 25th Anniversary celebrations, a member of library staff sourced a series of articles published in the local papers on the University and its predecessors. The articles have been converted into a series of A1 posters and have been on display at the campus libraries during the year. The posters will be on display at the Katherine Campus later this month.

Desert Rose Solar Car

A series of historical images depicting various events in the University’s history are currently on display in the Library. The display formed part of the Library’s involvement in Open Day. The images are available in the Ledwidge Collection on eSpace.

Graduation Ceremony

STUDENT ENGAGEMENT

The Liaison team has again been involved in many university activities this year. We have been regularly asked to provide Library tours and presentations to visiting secondary students as well as CDU events like Orientation and Open Day. The Taste of University program involved groups of students visiting a range of areas on campus including the Library. We also hosted groups from the Aspire Program, the Indigenous Work Experience program and the Year 10 High Achievers Academy. Students again benefited from the Library Week celebrations with a pizza and juice lunch.

OPEN DAY

Activities for Open Day included a chat with Charlie King, Indigenous Storytime and a ‘Guess the publication date’ competition. Orientation was again very successful this year with the Library hosting ‘Get activated’, Beagle Deck games and food along with the usual ‘Meet your Liaison Librarian’ opportunities.
LIAISON AND ACADEMIC SUPPORT

DISTANCE IS RELATIVE

The theme for the August issue of the Australian Library & Information Association (ALIA) Incite magazine was 'Distance is relative…'

The Liaison team took up the challenge to submit an article exploring the challenges and benefits of professional development opportunities in the Northern Territory. The article demonstrated the variety of ways in which we as professionals can still participate in Library workshops and activities despite the 'Tyranny of distance’. The Library’s Staff Development Working Group and Executive are extremely supportive and proactive in providing opportunities both in the NT and interstate.

“….attendance encourages reflection on what we have learnt….and how we can adapt the relevant skills to better our services toward Library clients.”


RESEARCHING AND REFERENCING HELP

This year the Liaison Librarian team has provided a daily Research and Referencing Support Service at Casuarina Campus so students can call in without the need for an appointment. Located on level one of the Casuarina Campus Library the service is available from 10:00-1:00 Monday to Friday. The types of services provided are assistance in searching for resources, referencing, EndNote, subject specialist database searching, general assistance with preparing their assessments.

The client queries are quite varied and, in addition to library researching help, sometimes include formatting a referencing list in MS Word, attaching coversheets, minor proofreading of grammar, assignment submission in Learnline and various other technical support. This model has proved to be a great success with the statistics reflecting the value and the need for such

COPYRIGHT CORNER

CDU has successfully participated in a survey of the use of the Screenrights Licence to copy off air broadcasts of television and radio programs for educational purposes. A number of academics across the University participated in a survey of their usage of the licence over a six week period and I’m pleased to report we have been deemed compliant. I would like to thank all the staff who participated in the survey – your cooperation is much appreciated.

Ruth Quinn Copyright Officer and Director OLS

OFFICE OF LIBRARY SERVICES
RESEARCH SERVICES

CITATION STATISTICS

CDU’s eSpace institutional repository now displays Scopus citation statistics -- or publications as well as statistics for sharing of publications through the social media. Counts for how many times a publication has been cited in a news item, or shared via blogs, Twitter.

Facebook or video feeds are also recorded in Altmetrics. These same statistics display geographic and demographic breakdowns to see who is accessing the articles. Thomson statistics will also display soon.

SELF SUBMISSION AND OPEN ACCESS

Studies show a strong correlation between higher citation rates and open access. Researchers are now able to submit their publications to eSpace to be made open access. Many journals do permit the author’s accepted version (the copy accepted for publication after peer-review). Library staff will confirm the copyright status in each case.

From the eSpace homepage, select Self Submission Portal and login with your normal staff login.

RESEARCH DATASETS AND CITATION

Datasets can now be cited along with related publications. Most datasets can now be stored in eSpace. Researchers can make the metadata for this public access while the datasets themselves can be set for mediated or open access. From here the Library will feed these records (not the datasets unless they are open access or too large for eSpace.) to Research Data Australia where they can be made available nationally and internationally.

CDU is currently arranging with ANDS to have persistent identifiers (DOIs) minted for each dataset in eSpace. The DOI is a standard in use by many publishers. It enables citation data to be kept on all publications – numbers, demographic and geographic breakdown, etc. – and now these same DOIs can be attached to datasets themselves. This will enable them to be cited along with related publications. Datasets and related metadata can also be submitted to the eSpace through the Self-Submission portal.

INSTITUTIONAL REPOSITORY POLICY

In August this year the Academic Board approved the new CDU Institutional Repository Policy. In line with current guidelines from the Australian Code for the Responsible Conduct of Research (as well as the Australian Research Council and NHMRC) all research publications (unless funded privately) should be made open access in order to enhance their value and wider impact. As mentioned above, many publishers do permit the accepted versions of articles to be made open access. Library staff can assist with any queries about submitting publications and datasets to the repository. Contact digitisation@cdu.edu.au

Neil Godfrey, Digital Collections Coordinator
RESEARCH SERVICES

2014 CDU LIBRARY – SAGE PUBLICATIONS ASIA PACIFIC SCHOLARSHIP FOR INDIGENOUS HDR STUDENT

Donna Robbins, PhD student with the School of Education has won the 2014 CDU Library – Sage Publications Scholarship. Donna’s research is exploring remote Indigenous teachers’ perceptions around digital technology, how they use it and what motivates them to use it.

The funding will allow Donna to travel to very remote communities to conduct her research. As part of the Award, Donna will publish parts of her work in a Sage.

This is the second year the award has been offered to a CDU student. Last year it was won by Kevin Dolman, a PhD student with the Australian Centre for Indigenous Knowledges and Education (ACIKE) who is researching national reform of the Indigenous affairs system.

Jayshree Mamtora and Donna Robbins

2014 OPEN ACCESS WEEK

To mark Open Access Week, the Library is once again hosting an Open Access Seminar on 13 November. The theme this year is “Generation Open” to highlight the importance of students and early career researchers as advocates for change in the short-term.

The Open Access movement is the worldwide effort to provide free online access to scientific and scholarly research literature, especially peer-reviewed journal articles.

The 2014 CDU Library Open Access Award is awarded to the researcher who submits the most number of open access items into CDU eSpace, the university’s institutional repository maintained by the Library, in the last 12 months. The seminar program is as follows:

- Ms. Ruth Quinn, Director, Office of Library Services - Welcome
- Professor Lawrence Cram DVC Research – Chief Guest
- Dr. Heidi Luter, Postdoctoral Fellow, North Australian Marine Research Alliance, Research Institute for Environment and Livelihoods – “Perspectives on Open Access publishing from an ECR.”
- Ms. Johanna Funk, Research Associate, The Northern Institute - “Open Research and Publications: how I’m finding my way in the jungle.”
- Mr Neil Godfrey, Digital Collections Coordinator, Office of Library Services
  - Demonstration of the CDU eSpace Self-submission portal
- Presentation of CDU Library Open Access Award.

For more information about CDU eSpace or Open Access see:
http://libguides.cdu.edu.au/openaccess

Jayshree Mamtora Research Services Coordinator
LIBRARY COLLECTIONS AND SPACES

COLLECTIONS
Approximately 95% of our print journal back runs have now been moved to our on-campus storage facility. They are still retrievable and can be identified with the location STORE on the library catalogue. We have recently completed a review of our Reference Collection which has resulted in the titles either being discarded due to being out of date or available online; relocated to Store or converted to loanable items and shelved in the MAIN collection. What remains in Reference is a small Ready Ref collection comprising dictionaries, thesauri and directories.

Our library spaces continue to be well utilised at all of our campus libraries. The Learning Precinct at the Casuarina Campus Library is at full capacity on most days and statistics indicate a healthy pattern of usage both during after hours. May has been our busiest month so far this year with a total of 12731 clients using the spaces.

The Beagle Deck, our flexible group space on level 3 at Casuarina is proving popular particularly with our younger student cohort.

We are currently looking at options for improving our silent study areas on levels 2 and 3 and investigating costing to upgrade technology and improve the layout in our Training Room.

PRINTING AND SCANNING SERVICES
In Semester 2 the Library assumed responsibility for student printing and photocopying services. New equipment and software was installed at Casuarina and Palmerston Campus Libraries and the CDU Sydney Learning Centre. The new software and the web based client have made the service relatively easy for both library staff and students to use.

In response to student feedback, two new scanners 1 x A4 and 1 x A3 were purchased and are available in the print room. Clients have the choice of scanning and printing or scanning to USB.

A new ScanPro microfilm / microfiche viewer has been purchased and is located on level 2 at Casuarina campus library. The ScanPro has a wizard with shows e.g. 16 mm roll film, 35 mm roll film, negative microfiche or similar. It is then simply a matter of clicking on the appropriate image which sets up the software for that application. We currently have the machine set-up so that anyone can use it (particularly good for visiting scholars or members of the public who don’t have a CDU login) and images taken from the machine can be saved to a USB.
LIBRARY TOURS, SPACES AND WORKSHOPS
Library staffs were busy providing tours and introductions to the Library to a wide range of students last semester, including those studying AMEP, VET Trades, Horticulture, Community Services, Master of Nursing, ACIKE programs and Aspire participants.

Working with students, either individually or in groups, is a very enjoyable part of a Librarian’s role, so do contact us for class visits.

Assessment and reorganisation of both the Teaching and Learning collection and the CSC Textbook collection has freed up space for a small Study Room which is now heavily used by individuals and small groups.

LIBRARY STAFF
In March we welcomed Kirsty Robertson who joined us as a casual Client Services Office.

On the 7th August we said farewell to Liaison Librarian Melissa Raymond who left CDU to take up a new position as Librarian at the Bachelor Institute. Melissa was an integral part of the Alice Springs Campus Library for almost 6 years, particularly in the provision of information literacy skills to both staff and students.

Alex Williams took up full time employment as Liaison Librarian from 1st September.

CANCER COUNCIL BIGGEST MORNING TEA
A big Thank You to all staff who contributed to, and participated in, our Biggest Morning Tea – we raised $400 for the Cancer Council. Congratulations to Robert Tucker, who correctly guessed 38 teabags in the jar, Delyna Baxter, who was the lucky raffle winner, and Kojak Lacanau, whose wonderful elephant mug was awarded the most interesting prize by guest judge, Anne Wilson, from the Casuarina Campus Library.

LIBRARY FOYER EXHIBITIONS
A collection of photographs of China by CDU Alice Springs staff; Suzie Lyons, Alex Williams and Christine Hart, entitled Lao Wai (Old Outsider) was recently on display.

Creative Arts students are currently exhibiting their work.
STAFF ACTIVITIES

STAFF DEVELOPMENT

The Library continued its commitment to supporting the professional development of its staff through attendance at conferences, participation in external and internal courses and workshops and involvement in the Library Wellbeing Month.

Conferences and Seminars

In February Bernadette Royal and Sonya Pennington attended the VALA 2014 Conference-Streaming with Possibilities. The conference focused on eContent, cloud computing, data, big data, harvesting data and more about data. This was also an opportunity for Bernadette to visit other academic libraries in Melbourne and discuss library best practice. Visits to Swinburne, Latrobe and Melbourne University Libraries provided opportunities for discussions on service delivery and student support.

In July Michelle Turner attended the International First Year in Higher Education Conference held in Darwin. The conference was about research and practical applications that enhance first year experience in higher education. Topics covered design and curriculum engagement, life and learning support, evaluating and gathering evidence of success in first year initiatives and fostering a sense of belonging.

In September Bernadette Royal, Lyndall Warton and Alex Williams (Alice Springs) attended the Australian Library and Information Association (ALIA) National Conference held in Melbourne. The conference theme was ‘Together we are stronger’ and it was a great opportunity to build partnerships and learn about innovation in the library sector. Prior to the conference they attended workshops focusing on ‘Research in information practice’ and ‘Designing awesome customer services for your library’. To cap off the week Lyndall attended the ALIA Health Libraries Inc. and Health Libraries Australia Conference with the theme of ‘Collaboration’. The aim of the day was to look at the differences between collaboration, partnership and cooperation.

The IFLA World Library & Information Congress was attended by Jayshree Mamtora and Alex Williams both of whom delivered papers.

Workshops, Courses and Training

PRINCE2 training; Accounting for Non Accountants; Research Data Management Intensive; Endnote Masterclass; Train the Trainer Endnote; CAUL Research Repositories Community Days; Cochrane Reviews; New Supervisor; Collaborate Certification; Catching the Third Wave. Managing the Tough Stuff.

STAFF WELLBEING

Staff Development Working Group with financial support from Library Executive held Staff Wellness sessions throughout the month of July. Library staff had the opportunity to participate in a range of wellbeing activities focusing on exercise and relaxation including Pilates, Tai Chai, beach walks and Middle Eastern Dance. October sees Library staff participating in pedometer challenge with over 1 million steps predicted for some teams.
PUBLICATIONS AND PRESENTATIONS

Jayshree Mamtora, Tina Yang, Diljit Singh. The Development of open access repositories in the Asia-Pacific region: a case study of three institutions Presented at the IFLA World Library and Information Congress, Lyon, August 2014.


Altmetrics and the Power of Social Media for Research Presented at the Faculty of Law, Education, Business and Arts Postgraduate Research Conference, 24-26 September 2014.

Social Media for Research Communication Presented during Social Media Week, 22-26 September.

STAFF DEPARTURES

Barbara Coat – Liaison and Academic Support Coordinator
Amanda Carlson – Library Technology Coordinator
Andrew Chin – Library Systems and Technology Officer
Melissa Raymond – Liaison Librarian
Carolyn Towner – Senior Information Resources Officer
Grace Fu – Library Client Services Officer
Jessica Williams (maternity leave) – Administration Officer

STAFF APPOINTMENTS

Bernadette Royal – Liaison and Academic Support Coordinator
Glenn Boyling – Library Technology Coordinator
Ali McKenzie – Library Systems and Technology Officer
Bandana Koirala – Liaison Librarian
Tita Allom – Palmerston Campus Library Supervisor
Grace Fu – Senior Information Resources Officer
Jenny McManemin – Administration Coordinator
Casey Taylor – Administration Officer