Cultural Awareness in the Workplace

A half day course delivered by Charles Darwin University.

COURSE INFORMATION
This course provides people with an understanding of culture. Participants become aware of human culture and the factors that influence human culture. Participants also become more aware of the issues that cause and contribute to culture clash and learn practical responses to overcome culture clashes.

This course is designed for people who work with and deliver services to people from different cultural backgrounds.

The course is also designed for people who are wanting to gain more of an understanding of human culture and how it relates to their daily lives.

LEARNING OUTCOMES
Participants who complete this course should be able to:
- Be more aware of the many forms of culture that exist in society
- Be confident talking about culture and be more aware of what culture is
- Be more prepared and more resourceful dealing with cultural clashes
- Be more prepared to operate in cross-cultural environments
- Be more prepared to communicate with people from different cultural backgrounds

COURSE CONTENT
This course covers the following areas:
- What is cultural awareness?
- What is culture?
- Types of Culture
- What influences culture?
- What are Sub-Cultures?
- How does Culture Develop?
- What does Culture do to us?
- What is Culture Clash?
- What is Culture Shock?
- Symptoms of Culture Shock
- Coping with Culture Shock
- Stages of Culture Shock
- Cross-Cultural Communication

FOR MORE INFORMATION CONTACT
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