For further information about the Learner Support Service or information about how we can help, please contact the LSS Coordinator.

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CRICOS Provider No. 00300K (NT)  CRICOS Provider No. 03286A (NSW)  
RTO Provider No. 0373
ARE YOU A VET STUDENT, TRAINEE OR APPRENTICE?

Do you want to get ahead but find your reading, writing and maths is holding you back? If so, Learner Support Services can help you.

We provide Literacy and Numeracy Support to students who:

- Haven’t studied for a while and need to ‘brush up’ on their skills, especially maths and reading for information.
- Have maths and reading issues and also have a lot of course content to get through.
- Are completing a complex or difficult unit or block of units.
- May not have learnt certain maths concepts and reading techniques when they were at school.

What we aim to do:

- Help make sure that students have the best chance of completing their VET course on time and don’t have to get extensions on assignments or repeat any training.
- Help students continue to build on literacy and numeracy skills and strategies as they work through the course.
- See that students don’t get held up doing the theory because they are having difficulty with literacy or numeracy.
- Help students get a better understanding of the course key concepts and skills in the course.
- Take some pressure off the Lecturer so he/she has more time to teach those concepts and skills and pass on their expertise.
- Make it a lot less stressful and more enjoyable for everyone.

How Learner Support Services works:

- The best way to provide Learner Support (LS) to students is for the LS Lecturer to come into the class or tutorial, when you are in for training, and help everyone as they work through the course material.
- The Lecturer might ask for support on behalf of a student, the student can ask for support directly, or it may be provided to the whole class who are undertaking a difficult unit.
- Out of class LS can be organised but the focus will always be on your course material. There’s no ‘back to school’ kind of teaching.
- The LS Lecturer can give you some tips, strategies and advice on how to do things more easily and efficiently.

Some extra benefits:

- It’s free and non assessable. LS is available to you if and when you need it throughout your course.
- No shame involved. No one gets singled out in class. Small group LS out of class is also available.
- We learn the course content with you so we understand the challenges you face. This also helps us to continue to find new ways to make your study easier.
- The majority of students who have used Learner Support have found it to be very useful in helping them to achieve their study goals.

Feel free to contact Learner Support if you have any questions or want to organise a bit of support.

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T. (08) 8959 5276