MANAGING IN THE MOMENT

A 1 day course developed by the Australian Institute of Management and facilitated by Charles Darwin University.

This course provides you with the skills you need to confidently address real-time situations even when you least expect them. The key to managing in the moment is communication and this course will show you what to say when and how, to maintain composure and sustain credibility.

THIS COURSE IS RIGHT FOR YOU:
If you are in a role that requires you to project an image of competence and confidence in unpredictable circumstances.

YOUR EMPLOYER WILL BENEFIT BECAUSE:
You will have the self-assurance to successfully communicate even in challenging situations.

LEARNING OUTCOMES:
- Make the link between the communication process and managing in the moment
- Determine the most appropriate response in any situation
- Implement strategies for anticipated and unanticipated situations
- Deploy strategies to overcome nerves in challenging situations
- Use your voice as a vehicle to project confidence
- Successfully handle difficult questions

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