REFUND CONDITIONS

IELTS TEST FEE

- The full test fee will be forfeited by a Candidate who is absent on Test Day without prior notice.
- A minimum of five (5) weeks’ notice before the test must be given to postpone or transfer to another Test Day.
- A Candidate who cancels, postpones or defers an IELTS Test less than five (5) weeks prior to the Test Day is not eligible for a test refund. To register for another test day, the candidate must pay the full test fee.
- A Candidate who cancels a Darwin IELTS test five (5) weeks or more before the Test Day will receive a refund of the test fee less $90.75 (GST inc).
- A Candidate who cancels an Alice Springs IELTS test five (5) weeks or more before the Test Day will receive a refund of the test and administration fee less $130.35 (GST inc).
- A Candidate who cancels an Alice Springs IELTS test less than five (5) weeks before the Test Day will receive no refund of the test fee or administration fee.

EOR (ENQUIRY ON RESULTS) FEE

- If a Candidate’s score improves as a result of the EOR, they will receive a full refund of the EOR fee.

IELTS WORKSHOP

- An applicant who cancels their place in an IELTS workshop more than 21 days before the start date will receive a full refund of the workshop fee.
- An applicant who cancels their place in an IELTS workshop less than 21 days before the start date will receive a 75% refund of the workshop fee.
- An applicant who cancels their place in an IELTS workshop less than 2 days before the start date will receive no refund of the workshop fee.
- An Applicant who has paid the $10.00 per day return fee will not receive a refund if they cancel their place in an IELTS workshop.

Contact details:  P: 08 8946 6079  E: ieltsenquiry@cdu.edu.au