

CHC32015 Certificate III in Community Services



DESCRIPTION

This qualification reflects the role of entry level community services workers who support individuals through the provision of person-centred services. Work may include day-to-day support of individuals in community settings or support the implementation of specific community-based programs.

At this level, work takes place under the direction of others and supervision may be direct or indirect. Work may take place in a range of community services organisations.

ELIGIBILITY/ENTRY REQUIREMENTS

There are no minimum admission requirements however applicants who wish to commence this course need to have the required skills and knowledge to undertake the qualification at this level e.g. completion of Year 10 or equivalent and a general command of spoken and written English to be able to meet industry standards for communication.

DELIVERY DETAILS

Location (s)	Duration	Study mode
Darwin	This program is delivered over a period of 6 to 12 months on a full-time/part-time basis. Contact the lecturer for full timetable details	Face-to-face, mixed mode, simulations and workplace

2019 FEES

This course is subsidised by the NT Government. The NT subsidy applies to eligible domestic students living in the NT and is **subject to available places**. The **full fee** will apply when funded places have been filled and for students that are ineligible for the NT Government subsidised rate.

Based on course nominal hours of 550 hours, approximate 2019 course fees will be:

NT Government subsidised place: \$1,760.00

Full fees: \$9,350.00

For more information on fees, payment options, instalment plans and refunds contact CDU on 1800 061 963 or refer to www.cdu.edu.au/cdu-vet/student-guide/fees

ASSESSMENT

Assessments vary with each unit. You will be provided with an assessment guide.

RECOGNITION OF PRIOR LEARNING (RPL)

Students can apply for RPL during pre-enrolment or after enrolment. Students are provided with an RPL Self-Assessment before application and followed through with and an initial interview with an assessor.

RESOURCES

Students are issued with learning materials and handouts relevant to each unit.

STUDY AND CAREER PATHWAYS

Community Services workers support individuals through the provision of a range of person-centred services across a variety of community service organisations. Work may include day-to-day support of individuals in community settings or supporting the implementation of specific community-based programs. Roles may provide support, advocacy or interventions to individuals, groups or communities and range from working under the direction and supervision of others to managing the programs and services themselves.

QUALIFICATION CONTENT

To achieve a Qualification a total of twelve (12) units of competency must be completed comprising five (5) core and seven (7) elective units as detailed in the packaging rules and listed below. The electives offered may vary between campuses.

CORE UNITS

CHCCCS016	Respond to client needs	60
CHCCOM005	Communicate and work in health or community services	30
CHCDIV001	Work with diverse people	40
HLTWHS002	Follow safe work practices for direct client care	25
HLTWHS006	Manage personal stressors in the work environment	25

ELECTIVE UNITS

BSBINM301	Organise workplace information	30
CHCAGE001	Facilitate the empowerment of older people	50
CHCADV001	Facilitate the interests and rights of clients	100
CHCCCS019	Recognise and respond to crisis situations	45
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety	25
CHCPRP001	Develop and maintain networks and collaborative partnerships	80
CHCPRT001	Identify and respond to children and young people at risk	40

WITHDRAWING FROM A QUALIFICATION

You may withdraw from this qualification and receive, where relevant, a Statement of Attainment for all units of competency you have successfully completed.

SUPPORT SERVICES

The University supplies support for students in many areas, including: Accommodation, Careers and Employment, Counselling, Disability Service, Equal Opportunity, Discrimination and Harassment advice, Australian Indigenous Student Support Services, Information Technology Services, International Student Support Services, Library Services, and Learner Support Services.

More information is available at - www.cdu.edu.au/study/student-life/student-support

CONTACT DETAILS

SCHOOL OF VET COMMUNITY AND CHILDREN'S SERVICES, ENGLISH LANGUAGE, LITERACY AND NUMERACY
Community Services and Allied Health

T. 08 8946 7517

E. csh-enquiries@cdu.edu.au

W. www.cdu.edu.au/cdu-vet

Refer to the **VET Student Guide** www.cdu.edu.au/cdu-vet/student-guide for information regarding the enrolment process, student support services, student rights and responsibilities, previous studies recognition and the A-Z of other information.