

HLT23215 Certificate II in Health Support Services



DESCRIPTION

This qualification reflects the role of workers in the community and/or residential setting who follow an This qualification reflects the role of workers who provide support for the effective functioning of health services. At this level workers complete tasks under supervision. This involves learnt/known routines and procedures or variable tasks are completed in collaboration with others in a team environment.

ELIGIBILITY/ENTRY REQUIREMENTS

There are no mandatory entry requirements for this qualification. However, applicants who wish to commence this course need to have a general command of spoken and written English to be able to meet industry standards for communication.

By law all students must apply for a working with children clearance, also called an Ochre Card, to work or volunteer with children in the Northern Territory.

Students can apply for a Ochre Card through Safe NT/NT Police or the Northern Territory Government:

- Safe NT/NT Police website: <https://forms.pfes.nt.gov.au/safent/>
- Northern Territory Government website: <https://nt.gov.au/emergency/community-safety/apply-for-a-working-with-children-clearance>

DELIVERY DETAILS

Location (s)	Duration	Study mode
Casuarina	This program is delivered over a period of 6 months full time and 12 months part time	Face-to-face classes providing students with an interactive and hands-on experience. This allows the lecturer to provide immediate feedback on work completed in class. Training will also involve work in a simulated ward environment at CDU. This forms a vital part of the training and assessment process by providing students with training in practical skills. Students will undertake a health industry work-placement to ensure skills are to industry standards.

2019 FEES

This course is subsidised by the NT Government. The NT subsidy applies to eligible domestic students living in the NT and is **subject to available places**. The **full fee** will apply when funded places have been filled and for students that are ineligible for the NT Government subsidised rate.

Based on course nominal hours of 293 hours, approximate 2019 course fees will be:

NT Government subsidised place: \$937.60

Full fees: \$4,981.00

For more information on fees, payment options, instalment plans and refunds contact CDU on 1800 061 963 or refer to www.cdu.edu.au/cdu-vet/student-guide/fees

ASSESSMENT

Assessments vary with each unit. You will be provided with an assessment guide.

Practical Placement

Practical placements will be offered at organisations that currently have an agreement with Charles Darwin University. These include but are not limited to Royal Darwin Hospital, Darwin Private Hospital, Pearl Supported Care. Placement will be organised by Charles Darwin University staff ensuring correct screening and placement principles are followed.

Whilst there are no mandatory placement hours students will be required to undertake practical placement in order to meet the evidence requirements of units or until such time as the student is deemed competent by Assessors.

Students will be required to attend a Pre-Practical Tutorial held at Charles Darwin University, at the beginning of semester. All information regarding placement, uniforms, record book, code of conduct and relevant checks, clearances and immunisations will be discussed here, with information about how and where to obtain the necessary documents for practical placement.

RECOGNITION OF PRIOR LEARNING (RPL)

Students can apply for RPL during pre-enrolment or after enrolment. Students are provided with an RPL Self-Assessment before application and followed through with and an initial interview with an assessor.

RESOURCES

Students are issued with learning materials and handouts relevant for the unit. A Practical Placement Book is also provided to record placement evidence.

STUDY AND CAREER PATHWAYS

Further training pathways from this qualification include, but are not limited to HLT33015 Certificate III in Allied Health Assistance or HLT33115 Certificate III in Health Services Assistance.

QUALIFICATION CONTENT

To achieve a Qualification a total of twelve (12) units of competency must be completed comprising four (4) core and eight (8) elective units as detailed in the packaging rules and listed below. The electives offered may vary between campuses.

CORE UNITS

CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
HLTINF001	Comply with infection prevention and control policies and procedures
HLTWHS001	Participate in workplace health and safety

ELECTIVE UNITS

GROUP F Client Support Specialisation	
CHCCCS012	Prepare and maintain beds
CHCCCS020	Respond effectively to behaviours of concern
CHCCCS026	Transport individuals
HLTHSS004	Handle and move equipment, goods and mail
OTHER ELECTIVES	
CHCCCS010	Maintain a high standard of service
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
HLTAID003	Provide first aid
HLTWHS005	Conduct manual tasks safely

WITHDRAWING FROM A QUALIFICATION

You may withdraw from this qualification and receive, where relevant, a Statement of Attainment for all units of competency you have successfully completed.

SUPPORT SERVICES

The University supplies support for students in many areas, including: Accommodation, Careers and Employment, Counselling, Disability Service, Equal Opportunity, Discrimination and Harassment advice, Australian Indigenous Student Support Services, Information Technology Services, International Student Support Services, Library Services, and Learner Support Services.

More information is available at - www.cdu.edu.au/study/student-life/student-support

CONTACT DETAILS

SCHOOL OF VET COMMUNITY AND CHILDREN'S SERVICES, ENGLISH LANGUAGE, LITERACY AND NUMERACY
Community Services and Allied Health

DARWIN

T. 08 8946 7517

E. csh-enquiries@cdu.edu.au

W. www.cdu.edu.au/cdu-vet

Refer to the **VET Student Guide** <https://www.cdu.edu.au/cdu-vet/student-guide> for information regarding the enrolment process, student support services, student rights and responsibilities, previous studies recognition and the A-Z of other information.