SIT30616 Certificate III in Hospitality

DESCRIPTION
This qualification reflects the role of individuals who have a range of well-developed hospitality service, sales or operational skills and sound knowledge of industry operations. Using discretion and judgement, they work with some independence and under limited supervision using plans, policies and procedures to guide work activities.

ELIGIBILITY/ENTRY REQUIREMENTS
There are no formal entry requirements for this qualification.

- A pre-enrolment process to establish suitability to undertake the course and to determine support requirements will be conducted, which will include a Language, Literacy and Numeracy (LLN) assessment.

External self-paced learners are required to hold a position in a relevant hospitality establishment to gain appropriate industry knowledge, skills and experience throughout the duration of the course.

DELIVERY DETAILS

<table>
<thead>
<tr>
<th>Location(s)</th>
<th>Duration</th>
<th>Study mode</th>
</tr>
</thead>
<tbody>
<tr>
<td>Work based student Alice Springs</td>
<td>This program is delivered over a period of twelve (12) months on a part-time basis.</td>
<td>Students are required to hold a position in a suitable hospitality industry establishment. Work based students will be provided with hardcopy resources and will undertake study at their own pace. Support is provided through phone, email and face-to-face contact with the lecturers.</td>
</tr>
<tr>
<td>VET for Secondary Student (VSS)</td>
<td>This program is delivered over a period of twelve (12) months on a part-time basis.</td>
<td>Student will attend face-to-face lessons at Alice Springs Campus and complete practical tasks in the training restaurant and bar.</td>
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</tbody>
</table>

2019 FEES
At the time of enrolment, secondary school students will receive tuition fee exemption by providing details of their secondary school on the VET101 – VET Enrolment form.

This course is subsidised by the NT Government. The NT subsidy applies to eligible domestic students living in the NT and is subject to available places. The full fee will apply when funded places have been filled and for students that are ineligible for the NT Government subsidised rate.

Based on course nominal hours of 372 hours, approximate 2019 course fees will be:
• VSS: $0.00
• NT Government subsidised place: $1,190.40
• Full fees: $5,580.00

For more information on fees, payment options, instalment plans and refunds contact CDU on 1800 061 963 or refer to www.cdu.edu.au/cdu-vet/student-guide/fees

ASSESSMENT
Assessments are completed both during classroom sessions and after the completion of the unit. Students have a set date when assessments must be completed by. Assessments vary with each unit and include: written assignments, practical demonstrations, observation and evidence gathered during restaurant services.

RECOGNITION OF PRIOR LEARNING (RPL)
Students can apply for RPL during pre-enrolment or after enrolment. Students are provided with an RPL Self-Assessment before application and followed through with and an initial interview with an assessor.

RESOURCES
Students are issued with a learner guide.

STUDY AND CAREER PATHWAYS
Further training pathways from this qualification include but are not limited to higher level qualifications from the SIT training package.

Possible occupations relevant to this qualification include:

• Espresso coffee machine operator
• Food and beverage attendant
• Front desk receptionist
• Front office assistant
• Function attendant
• Function host
• Guest service agent
• Housekeeper
• Restaurant host
• Senior bar attendant
• Waiter

QUALIFICATION CONTENT
To achieve a SIT3016 Certificate III in Hospitality a total of Fifteen (15) units of competency must be completed comprising Seven (7) core and Eight (8) elective units as detailed in the packaging rules and listed below. The electives offered may vary between campuses.

CORE UNITS

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
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<tbody>
<tr>
<td>BSBWOR203</td>
<td>Work effectively with others</td>
</tr>
<tr>
<td>SITHIND002</td>
<td>Source and use information on the hospitality industry</td>
</tr>
<tr>
<td>SITHIND004</td>
<td>Work effectively in hospitality service</td>
</tr>
<tr>
<td>SITXCCS006</td>
<td>Provide service to customers</td>
</tr>
<tr>
<td>SITXCOM002</td>
<td>Show social and cultural sensitivity</td>
</tr>
<tr>
<td>SITXHRM001</td>
<td>Coach others in job skills</td>
</tr>
<tr>
<td>SITXWHS001</td>
<td>Participate in safe work practices</td>
</tr>
</tbody>
</table>
ELECTIVE UNITS

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>SITXFSA001</td>
<td>Use hygienic practices for food safety</td>
</tr>
<tr>
<td>SITHFAB002</td>
<td>Provide responsible service of alcohol</td>
</tr>
<tr>
<td>SITHFAB001</td>
<td>Clean and tidy bar areas *</td>
</tr>
<tr>
<td>SITHFAB003</td>
<td>Operate a bar *^</td>
</tr>
<tr>
<td>SITHFAB010</td>
<td>Prepare and serve cocktails *^</td>
</tr>
<tr>
<td>SITHFAB004</td>
<td>Prepare and serve non alcoholic beverages *</td>
</tr>
<tr>
<td>SITHFAB015</td>
<td>Provide silver service *</td>
</tr>
<tr>
<td>SITHFAB014</td>
<td>Provide table service of food and beverage *^</td>
</tr>
</tbody>
</table>

* Pre-requisite SITXFSA001 Use hygienic practices for food safety
^ Pre-requisite SITHFAB002 Provide responsible service of alcohol

WITHDRAWING FROM A QUALIFICATION/PROGRAM

You may withdraw from this qualification/program and receive, where relevant, a Statement of Attainment for all units of competency you have successfully completed.

SUPPORT SERVICES

The University supplies support for students in many areas, including: Accommodation, Careers and Employment, Counselling, Disability Service, Equal Opportunity, Discrimination and Harassment advice, Australian Indigenous Student Support Services, Information Technology Services, International Student Support Services, Library Services, and Learner Support Services.

More information is available at - www.cdu.edu.au/study/student-life/student-support

CONTACT DETAILS

SCHOOL OF TOURISM, HOSPITALITY AND SERVICE INDUSTRIES
Tourism and Hospitality Central
T. 08 8959 5200
E. vet.th.central@cdu.edu.au
W. www.cdu.edu.au/cdu-vet

Refer to the VET Student Guide www.cdu.edu.au/cdu-vet/student-guide for information regarding the enrolment process, student support services, student rights and responsibilities, previous studies recognition and the A-Z of other information.