SIT30616 Certificate III in Hospitality

DESCRIPTION
This qualification reflects the role of individuals who have a range of well-developed hospitality service, sales or operational skills and sound knowledge of industry operations. Using discretion and judgement, they work with some independence and under limited supervision using plans, policies and procedures to guide work activities.

ELIGIBILITY/ENTRY REQUIREMENTS
To gain entry into, SIT30616 Certificate III in Hospitality candidates must:

- be 15 years of age or above to be eligible to enrol into this program.

Although there are no specific entry requirements for this qualification, all applicants will need to complete an online language, literacy and numeracy (LLN) task to show that they have an appropriate level of LLN skills to participate successfully in the course and to identify any support needs.

DELIVERY DETAILS

<table>
<thead>
<tr>
<th>Location (s)</th>
<th>Duration</th>
<th>Study mode</th>
</tr>
</thead>
<tbody>
<tr>
<td>Palmerston Campus</td>
<td>This program is delivered over twelve (6)</td>
<td>A mixed mode of delivery is used, a combination of face-to-face lessons,</td>
</tr>
<tr>
<td></td>
<td>months on a full-time basis or (12) months on</td>
<td>online learning and participation in a simulated workplace.</td>
</tr>
<tr>
<td></td>
<td>a part-time basis.</td>
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</tbody>
</table>

2019 FEES
This course is subsidised by the NT Government. The NT subsidy applies to eligible domestic students living in the NT and is subject to available places. The full fee will apply when funded places have been filled and for students that are ineligible for the NT Government subsidised rate.

Based on course nominal hours of 457 hours, approximate 2019 course fees will be:

- NT Government subsidised place: $1,462.40
- Full fees: $6,855.00

For more information on fees, payment options, instalment plans and refunds contact CDU on 1800 061 963 or refer to www.cdu.edu.au/cdu-vet/student-guide/fees

ASSESSMENT
Assessments vary with each unit. You will be provided with an assessment guide.

RECOGNITION OF PRIOR LEARNING (RPL)
Students can apply for RPL during pre-enrolment or after enrolment. Students are provided with an RPL Self-Assessment before application and followed through with and an initial interview with an assessor.
RESOURCES
Students are issued with a learner guide. Online resources are accessed through Learnline, CDU’s online learning platform.

STUDY AND CAREER PATHWAYS
Further training pathways from this qualification include but are not limited to SIT50416 Diploma of Hospitality Management.

Possible occupations relevant to this qualification include:

- espresso coffee machine operator
- food and beverage attendant
- function attendant
- function host
- restaurant host
- senior bar attendant
- waiter.

QUALIFICATION CONTENT
To achieve SIT30616 Certificate III in Hospitality a total of 15 units of competency must be completed comprising seven (7) core and eight (8) elective units as detailed in the packaging rules and listed below. The electives offered may vary between campuses.

CORE UNITS

<table>
<thead>
<tr>
<th>Code</th>
<th>Title</th>
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<tbody>
<tr>
<td>BSBWOR203</td>
<td>Work effectively with others</td>
</tr>
<tr>
<td>SITHIND002</td>
<td>Source and use information on the hospitality industry</td>
</tr>
<tr>
<td>SITHIND004</td>
<td>Work effectively in hospitality service</td>
</tr>
<tr>
<td>SITXCCS006</td>
<td>Provide service to customers</td>
</tr>
<tr>
<td>SITXCOM002</td>
<td>Show social and cultural sensitivity</td>
</tr>
<tr>
<td>SITXHRM001</td>
<td>Coach others in job skills</td>
</tr>
<tr>
<td>SITXWHS001</td>
<td>Participate in safe work practices</td>
</tr>
</tbody>
</table>

ELECTIVE UNITS

<table>
<thead>
<tr>
<th>Code</th>
<th>Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>SITXFSA001</td>
<td>Use hygienic practices for food safety</td>
</tr>
<tr>
<td>SITHFAB011</td>
<td>Provide advice on beers, spirits and liqueurs ^</td>
</tr>
<tr>
<td>SITHFAB002</td>
<td>Provide responsible service of alcohol</td>
</tr>
<tr>
<td>SITHFAB003</td>
<td>Operate a bar *^</td>
</tr>
<tr>
<td>SITHFAB005</td>
<td>Prepare and serve espresso coffee*</td>
</tr>
<tr>
<td>SITHFAB007</td>
<td>Serve food and beverage *^</td>
</tr>
<tr>
<td>SITHFAB014</td>
<td>Provide table service of food and beverage *^</td>
</tr>
<tr>
<td>SITHFAB010</td>
<td>Prepare and serve cocktails *^</td>
</tr>
</tbody>
</table>

* Prerequisite SITXFSA001 Use hygienic practices for food safety
^ Prerequisite SITHFAB002 Provide responsible service of alcohol
WITHDRAWING FROM A QUALIFICATION

You may withdraw from this qualification and receive, where relevant, a Statement of Attainment for all units of competency you have successfully completed.

SUPPORT SERVICES

The University supplies support for students in many areas, including: Accommodation, Careers and Employment, Counselling, Disability Service, Equal Opportunity, Discrimination and Harassment advice, Australian Indigenous Student Support Services, Information Technology Services, International Student Support Services, Library Services, and Learner Support Services.

More information is available at - www.cdu.edu.au/study/student-life/student-support

CONTACT DETAILS

SCHOOL OF TOURISM, HOSPITALITY AND SERVICE INDUSTRIES
Tourism, Hospitality and Recreation
T. 08 8946 7525
E. VET.THR@cdu.edu.au

Refer to the VET Student Guide www.cdu.edu.au/cdu-vet/student-guide for information regarding the enrolment process, student support services, student rights and responsibilities, previous studies recognition and the A-Z of other information.