

SIT50116 Diploma of Travel and Tourism Management



DESCRIPTION

This qualification reflects the role of highly skilled senior operators who use a broad range of tourism or travel skills combined with managerial skills and sound knowledge of industry operations to coordinate travel or tourism operations. They operate independently, have responsibility for others, and make a range of operational business decisions.

ELIGIBILITY/ENTRY REQUIREMENTS

To gain entry into *SIT50116 Diploma of Travel and Tourism Management* candidates require:

Domestic students are encouraged to either undertake SIT30116 Certificate III in Tourism or be currently working in the industry before commencing the SIT50116 Diploma of Travel and Tourism Management.

DELIVERY DETAILS

Location (s)	Duration	Study mode
Palmerston Campus	This program is delivered over a period of one (1) year on a full-time basis or two (2) years on a part-time basis.	Internal - Delivery of this program is a combination of face-to-face classes and online delivery. External – self-paced online delivery.

2020 FEES

Based on course nominal hours of 931 hours, approximate 2020 course fees will be:

NT Domestic Subsidised Fees: \$3,165.40

Domestic Full Fees: \$13,965.00

Please note: A limited number of NT Government subsidy places are available for eligible NT domestic students so contact us now to secure your place for 2020.

VET Student Loans (VSL) for new students commencing in 2020 may be available. For more information about VET Student Loans, please visit <http://www.cdu.edu.au/cdu-vet/vet-student-loans>.

Fees are subject to change annually. Indicative government-subsidised and full course fees are shown on this document. For further clarification and information on fees, payment options, instalment plans and refunds contact CDU on 1800 061 963 or refer to <https://www.cdu.edu.au/cdu-vet/student-guide/fees>

ASSESSMENT

Assessments vary with each unit. You will be provided with an assessment guide.

RECOGNITION OF PRIOR LEARNING (RPL)

Students can apply for RPL during pre-enrolment or after enrolment. Students are provided with an RPL Self-Assessment before application and followed through with and an initial interview with an assessor.

RESOURCES

Students will access all learning and assessment materials through Learnline.

STUDY AND CAREER PATHWAYS

On completion of SIT50116 Diploma of Travel and Tourism Management credit(s) may be available into Higher Education courses.

Possible occupations relevant to this qualification include:

- inbound groups manager
- inbound sales manager
- incentives manager
- tour operations manager
- marketing manager
- product development manager
- reservations manager
- travel agency manager
- sales manager
- visitor information centre manager.

QUALIFICATION CONTENT

To achieve SIT50116 Diploma of Travel and Tourism Management a total of twenty-three (23) units of competency must be completed comprising twelve (12) core and eleven (11) elective units as detailed in the packaging rules and listed below. The electives offered may vary between campuses.

CORE UNITS

BSBDIV501	Manage diversity in the workplace
SITTIND001	Source and use information on the tourism and travel industry
SITXCCS007	Enhance customer service experiences
SITXCCS008	Develop and manage quality customer service practices
SITXCOM005	Manage conflict
SITXFIN002	Interpret financial information
SITXFIN003	Manage finances within a budget
SITXFIN004	Prepare and monitor budgets
SITXHRM003	Lead and manage people
SITXMGT001	Monitor work operations
SITXMGT002	Establish and conduct business relationships
SITXWHS003	Implement and monitor work health and safety practices

ELECTIVE UNITS

SITTTSL002	Access and interpret production information
SITTTSL005	Sell tourism products and services
SITTTSL006	Prepare quotations
SITTTSL007	Process reservations
SITTTSL008	Book supplier products and services
SITTTSL009	Process travel-related documentation
SITXMPR004	Coordinate marketing activities

SITXHRM004	Recruit, select and induct staff
SITXHRM002	Roster staff
SITXGLC001	Research and comply with regulatory requirements
BSBMGT617	Develop and implement a business plan

WITHDRAWING FROM A QUALIFICATION

You may withdraw from this qualification and receive, where relevant, a Statement of Attainment for all units of competency you have successfully completed.

SUPPORT SERVICES

The University supplies support for students in many areas, including Accommodation, Careers and Employment, Counselling, Disability Service, Equal Opportunity, Discrimination and Harassment advice, Australian Indigenous Student Support Services, Information Technology Services, International Student Support Services, Library Services, and Learner Support Services.

More information is available at - www.cdu.edu.au/study/student-life/student-support

CONTACT DETAILS

SCHOOL OF TOURISM, HOSPITALITY AND SERVICE INDUSTRIES

Tourism, Hospitality and Recreation

T. 08 8946 7525

E. VET.THR@cdu.edu.au

W. <http://www.cdu.edu.au/cdu-vet>

Refer to the **VET Student Guide** www.cdu.edu.au/cdu-vet/student-guide for information regarding the enrolment process, student support services, student rights and responsibilities, previous studies recognition and the A-Z of other information.