

# CHC32015 Certificate III in Community Services



## DESCRIPTION

This qualification reflects the role of entry level community services workers who support individuals through the provision of person-centred services. Work may include day-to-day support of individuals in community settings or support the implementation of specific community-based programs.

At this level, work takes place under the direction of others and supervision may be direct or indirect. Work may take place in a range of community services organisations.

Infection control, including COVID-19 measures and the associated restrictions, have been implemented, to ensure the safety and well-being of students, lecturing staff and the wider community.

## ELIGIBILITY/ENTRY REQUIREMENTS

There are no mandatory entry requirements for this qualification. However, applicants who wish to commence this course need to have the required skills and knowledge to undertake the qualification at this level; e.g. completion of Year 10 or equivalent, and a general command of spoken and written English, to be able to meet industry standards for communication.

## DELIVERY DETAILS

Location (s)	Duration	Study mode
Alice Springs, Casuarina, Katherine	This program is delivered over a period of six (6) to 12 months on a full-time/part-time basis. Contact the lecturer for full timetable details	Face-to-face, mixed-mode, simulations and workplace <b>During the COVID 19 pandemic, this may move wholly to mixed mode unless social distancing and hygiene measures are able to be applied in the classroom. If work placement is able to go ahead the students will follow Australian Government advice regarding social distancing, personal hygiene, and when and how to isolate during the COVID-19 pandemic. If voluntary placement is unable to be taken at this time it may be deferred.</b>

## 2021 FEES

The 2021 indicative fee for this course is \$2,135.00 for students who are eligible and receive a NT Domestic Subsidised place or \$10,370.00 for Domestic Full fee places. Actual fees will vary according to your choice of units.

Please note: A limited number of NT Government subsidy places are available for eligible NT domestic students so contact us now to secure your place for 2021.

Fees are subject to change annually. Indicative government-subsidised and full course fees are shown on this document. For further clarification and information on fees, payment options, instalment plans and refunds contact CDU on 1800 061 963 or refer to <https://www.cdu.edu.au/cdu-vet/student-guide/fees>

## ASSESSMENT

This course information flyer is not relevant to International student visa holders.

International student visa holders should visit - [www.cdu.edu.au/international/how-to-apply](http://www.cdu.edu.au/international/how-to-apply)

CRICOS Provider No. 00300K (NT/VIC) | 03286A (NSW) | RTO Provider No. 0373 | ABN 54 093 513 649

Assessments vary with each unit. You will be provided with an assessment guide.

### RECOGNITION OF PRIOR LEARNING (RPL)

Students can apply for RPL during pre-enrolment or after enrolment. Students have an initial interview with an assessor and are then provided with an RPL application form and a self assessment document.

### RESOURCES

Students are issued with learning materials and handouts relevant to each unit.

### STUDY AND CAREER PATHWAYS

Further training pathways from CHC32015 Certificate III in Community Services include, but are not limited to, CHC42015 Certificate IV in Community Services.

Community Services workers support individuals through the provision of a range of person-centred services across a variety of community service organisations. Work may include day-to-day support of individuals in community settings or supporting the implementation of specific community-based programs. Roles may provide support, advocacy or interventions to individuals, groups or communities and range from working under the direction and supervision of others to managing the programs and services themselves.

Possible job opportunities may include:

- residential support worker
- neighbourhood centre worker.

### QUALIFICATION CONTENT

To achieve a CHC32015 Certificate III in Community Services a total of twelve (12) units of competency must be completed comprising five (5) core and seven (7) elective units as detailed in the packaging rules and listed below. The electives offered may vary between campuses.

#### CORE UNITS

CHCCCS016	Respond to client needs
CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
HLTWHS002	Follow safe work practices for direct client care
HLTWHS006	Manage personal stressors in the work environment

#### ELECTIVE UNITS

CHCAGE001	Facilitate the empowerment of older people
CHCADV001	Facilitate the interests and rights of clients
CHCCCS019	Recognise and respond to crisis situations
CHCPRP001	Develop and maintain networks and collaborative partnerships
CHCPRT001	Identify and respond to children and young people at risk
CHCCOM001	Provide first point of contact
CHCMHS001	Work with people with mental health issues

### WITHDRAWING FROM A QUALIFICATION

You may withdraw from this qualification and receive, where relevant, a Statement of Attainment for all units of competency you have successfully completed.

## SUPPORT SERVICES

The University supplies support for students in many areas, including Accommodation, Careers and Employment, Counselling, Disability Service, Equal Opportunity, Discrimination and Harassment advice, Australian Indigenous Student Support Services, Information Technology Services, International Student Support Services, Library Services, and Learner Support Services.

More information is available at - [www.cdu.edu.au/study/student-life/student-support](http://www.cdu.edu.au/study/student-life/student-support)

## CONTACT DETAILS

T. student.central@cdu.edu.au  
E. (08) 8946 7766 or 1800 061 963 (free call)  
W. [www.cdu.edu.au/study](http://www.cdu.edu.au/study)

Refer to the **VET Student Guide** [www.cdu.edu.au/cdu-vet/student-guide](http://www.cdu.edu.au/cdu-vet/student-guide) for information regarding the enrolment process, student support services, student rights and responsibilities, previous studies recognition and the A-Z of other information.