

SIT50416 Diploma of Hospitality Management



DESCRIPTION

This qualification provides the skills and knowledge for a person to be competent in skilled operations, and team leading or supervision. Work is undertaken in various hospitality settings such as restaurants, hotels, motels, clubs, pubs, cafes and coffee shops. The qualification is suitable for an apprenticeship pathway. Studies can be undertaken either on campus or externally at the workplace . with exception of some units which require face to face training.

The program is designed to give students flexible training options. There is a combination of on-campus and work experience training. On-campus training includes a range of practical activities in a simulated work environment.

This qualification is available to international students (CRICOS Course No. 090986G). Please refer to <https://www.cdu.edu.au/international> for course and fee information.

Infection control, including COVID-19 measures and the associated restrictions, have been implemented, to ensure the safety and well-being of students, lecturing staff and the wider community.

ELIGIBILITY/ENTRY REQUIREMENTS

To gain entry into, SIT50416 Diploma of Hospitality Management candidates require:
Minimum IELTS 5.5 score for international students who are progressing from a Certificate III pathway.

Domestic students are encouraged to either undertake SIT30616 Certificate III in Hospitality or be currently working in the industry prior to commencing the SIT50416 Diploma of Hospitality Management.

DELIVERY DETAILS

Location (s)	Duration	Study mode
Palmerston Campus	This program is delivered over a period of one (1) year on a full – time basis or two (2) years on a part – time basis.	Delivery of this program is a combination of face-to-face classes and on-line delivery.

2021 FEES

The 2021 indicative fee for this course is \$3,955 for students who are eligible and receive a NT Domestic Subsidised place or \$16,950 for Domestic Full fee places. Actual fees will vary according to your choice of units.

Please note: A limited number of NT Government subsidy places are available for eligible NT domestic students so contact us now to secure your place for 2021.

Fees are subject to change annually. Indicative government-subsidised and full course fees are shown on this document. For further clarification and information on fees, payment options, instalment plans and refunds contact CDU on 1800 061 963 or refer to <https://www.cdu.edu.au/cdu-vet/student-guide/fees>

ASSESSMENT

Assessments vary with each unit. You will be provided with an assessment guide.

RECOGNITION OF PRIOR LEARNING (RPL)

Students can apply for RPL during pre-enrolment or after enrolment. Students are provided with an RPL Self-Assessment before application; followed with an initial interview with an assessor.

RESOURCES

Students will access all learning and assessment materials through Learnline.

STUDY AND CAREER PATHWAYS

On completion of this qualification credit(s) may be available into Higher Education courses.

Job roles and titles relevant to this qualification may differ between industry sectors but may include work in hospitality settings such as restaurants, hotels, motels, clubs, pubs, cafes and coffee shops.

QUALIFICATION CONTENT

To achieve SIT50416 Diploma of Hospitality Management a total of twenty-eight (28) units of competency must be completed comprising thirteen (13) core and fifteen (15) elective units as detailed in the packaging rules and listed below. The electives offered may vary between campuses.

CORE UNITS

BSBDIV501	Manage diversity in the workplace
BSBMGT517	Manage operational plan
SITXCCS007	Enhance customer service experiences
SITXCCS008	Develop and manage quality customer service practices
SITXCOM005	Manage conflict
SITXFIN003	Manage finances within a budget
SITXHRM001	Prepare and monitor budgets
SITXGLC001	Research and comply with regulatory requirements
SITXHRM002	Roster staff
SITXHRM003	Lead and manage people
SITXMGT001	Monitor work operations
SITXMGT002	Establish and conduct business relationships
SITXWHS003	Implement and monitor work health and safety practices

ELECTIVE UNITS

BSBADM502	Manage meetings
BSBCMM401	Make a presentation
BSBITU306	Design and produce business documents
BSBSUS401	Implement and monitor environmentally sustainable work practices
SITHFAB002	Provide responsible service of alcohol
SITHFAB003	Operate a bar**
SITHFAB012	Provide advice on Australian wines*
SITXFSA001	Use hygienic practices for food safety
SITHIND004	Work effectively in hospitality service
SITXFIN002	Interpret financial information

SITXHRM004	Recruit, select and induct staff
SITXHRM006	Monitor staff performance
SITXMGT003	Manage projects
SITXMPR004	Coordinate marketing activities
SITXWHS002	Identify hazards, assess and control safety risks

*Pre-requisite unit – SITHFAB002 Provide responsible service of alcohol

** Pre-requisite units- SITXFSA001 Use hygiene practices for food safety and SITHFAB002 Provide responsible service of alcohol

WITHDRAWING FROM A QUALIFICATION

You may withdraw from this qualification and receive, where relevant, a Statement of Attainment for all units of competency you have successfully completed.

SUPPORT SERVICES

The University supplies support for students in many areas, including Accommodation, Careers and Employment, Counselling, Disability Service, Equal Opportunity, Discrimination and Harassment advice, Australian Indigenous Student Support Services, Information Technology Services, International Student Support Services, Library Services, and Learner Support Services.

More information is available at - www.cdu.edu.au/study/student-life/student-support

CONTACT DETAILS

T. student.central@cdu.edu.au
E. (08) 8946 7766 or 1800 061 963 (free call)
W. www.cdu.edu.au/study

Refer to the **VET Student Guide** www.cdu.edu.au/cdu-vet/student-guide for information regarding the enrolment process, student support services, student rights and responsibilities, previous studies recognition and the A-Z of other information.