

SITSS00048 Espresso Machine Operation



DESCRIPTION

This unit describes the performance outcomes, skills and knowledge required to extract and serve espresso coffee beverages using commercial espresso machines and grinders. It requires the ability to advise customers on coffee beverages, select and grind coffee beans, prepare and assess espresso coffee beverages and to use, maintain and clean espresso machines and grinders. Complex repairs of equipment would be referred to specialist service technicians.

Additionally, the student learn to conduct financial transactions and quality customer service.

ELIGIBILITY/ENTRY REQUIREMENTS

To gain entry into SITSS00048 Espresso Machine Operation candidates must be domestic students aged 15 years or above.

No occupational licensing, certification or specific legislative requirements apply to this skill set at the time of publication.

DELIVERY DETAILS

Location (s)	Duration	Study mode
Palmerston and Alice Springs	Students will attend the campus for 4 x 7 hour days	Face to face delivery

2021 FEES

This course is currently free for eligible NT residents. Applications will be accepted until 31/07/2021 for this free short course. If your application and enrolment are received after this period, standard tuition fees will apply.

Contact us now to secure your place.

ASSESSMENT

Assessments vary with each unit. You will be provided with an assessment guide and student guide.

RECOGNITION OF PRIOR LEARNING (RPL)

Not applicable.

RESOURCES

Students are issued with access to online resources, workbook and supplementary resources.

STUDY AND CAREER PATHWAYS

Further training pathways from this qualification include but are not limited to SIT30616 Certificate III in Hospitality.

Possible occupations relevant to this qualification include:

- Café Attendant
- Barista

PROGRAM CONTENT

This training program covers four (4) units of competency taken from the SIT - Tourism, Travel and Hospitality Training Package, which is recognised nationwide.

CORE UNITS

SITHFAB005	Prepare and serve espresso coffee
SITXCCS006	Provide service to customers
SITXFIN001	Process financial transactions
SITXFSA001	Use hygienic practices for food safety

WITHDRAWING FROM A PROGRAM

You may withdraw from this program and receive, where relevant, a Statement of Attainment for all units of competency you have successfully completed.

SUPPORT SERVICES

The University supplies support for students in many areas, including Accommodation, Careers and Employment, Counselling, Disability Service, Equal Opportunity, Discrimination and Harassment advice, Australian Indigenous Student Support Services, Information Technology Services, International Student Support Services, Library Services, and Learner Support Services.

More information is available at - www.cdu.edu.au/study/student-life/student-support

CONTACT DETAILS

T. student.central@cdu.edu.au
E. (08) 8946 7766 or 1800 061 963 (free call)
W. www.cdu.edu.au/study

Refer to the **VET Student Guide** www.cdu.edu.au/cdu-vet/student-guide for information regarding the enrolment process, student support services, student rights and responsibilities, previous studies recognition and the A-Z of other information.