

SIT40416 Certificate IV in Hospitality



DESCRIPTION

This qualification provides the skills and knowledge for students to be competent in skilled operations, and team leading or supervision. Work is undertaken in various hospitality settings such as restaurants, hotels, motels, clubs, pubs, cafes and coffee shops.

The qualification is suitable for an apprenticeship pathway, it enables skilled workers to obtain formal recognition and provides opportunities for further studies.

Studies can be undertaken either on campus or externally in the workplace.

ELIGIBILITY/ENTRY REQUIREMENTS

For entry into SIT40416 students should have completed a relevant Certificate III level Hospitality qualification or have significant industry experience.

External self-paced learners are required to hold a position in a relevant hospitality establishment to gain appropriate industry knowledge, skills and experience throughout the duration of the course.

A pre - enrolment process to establish suitability to undertake the course will be conducted, which will include a Language, Literacy and Numeracy (LLN) assessment. A Language, Literacy and Numeracy (LL&N) evaluation helps identify any areas where you may need additional support to help you achieve your goals.

DELIVERY DETAILS

Location (s)	Duration	Study mode
Work based student Alice Springs	The program duration is approximately twelve (12) months on a part-time basis.	Students are required to hold a position in a suitable hospitality industry establishment. Work based students will be provided with hardcopy resources and will undertake study at their own pace. Support is provided through phone, email and face-to-face contact with lecturers.
VET for Secondary Students (VSS) Alice Springs	This program will be delivered over the period of twelve (12) months. Attendance is one (1) day per week throughout the semester.	Students will attend face-to-face lessons at Alice Springs Campus and complete practical tasks in the training restaurant and bar.

* Duration will vary depending upon how long a student takes to reach the required competency level.

2022 FEES

The 2022 indicative fee for this course is \$2,292.50 for eligible students and receive an NT Domestic Subsidised place or \$8,187.50 for Domestic Full fee places. Actual fees will vary according to your choice of units.

Please note: A limited number of NT Government subsidy places are available for eligible NT domestic students, so contact us now to secure your place for 2022.

Fees are subject to change annually. Indicative government-subsidised and full course fees are shown on this document. For further clarification and information on fees, payment options, instalment plans, and refunds, contact CDU on 1800 061 963 or refer to [VET Fees and Payments](#).

ASSESSMENT

Assessments vary with each unit. You will be provided with an assessment guide.

RECOGNITION OF PRIOR LEARNING (RPL)

RPL is a process that determines whether the skills, knowledge and experience you've gained through your previous study, work or life experience can count towards a vocational training qualification at CDU. For more information, [VET RPL](#).

RESOURCES

Students are issued with a workbook for each unit. Computer and internet access may be required to source information and complete assessments.

STUDY AND CAREER PATHWAYS

Further training pathways from this qualification include but are not limited to SIT50416 Diploma of Hospitality Management or any other higher level qualifications from the SIT training package. On completion of this qualification credit(s) may be available into Higher Education courses.

Job roles and titles relevant to this qualification may differ between industry sectors but may include work in hospitality settings (including a supervisory role) such as:

- Bar supervisor or team leader
- Coffee shops
- Concierge
- Duty manager
- Food and beverage supervisor or team leader
- Front office supervisor or team leader
- Hotels
- Housekeeping supervisor or team leader
- Restaurants
- Shift manager

QUALIFICATION CONTENT

To achieve a Certificate IV in Hospitality a total of twenty-one (21) units of competency must be completed comprising nine (9) core and twelve (12) elective units as detailed in the packaging rules and listed below. The electives offered may vary between campuses.

CORE UNITS

BSBDIV501	Manage diversity in the workplace
SITHIND004	Work effectively in hospitality service
SITXCCS007	Enhance customer service experiences
SITXCOM005	Manage conflict
SITXFIN003	Manage finances within a budget
SITXHRM001	Coach others in job skills

SITXHRM003	Lead and manage people
SITXMGT001	Monitor work operations
SITXWHS003	Implement and monitor work health and safety practices

ELECTIVE UNITS

SITXFSA001	Use hygienic practices for food safety
SITHFAB002	Provide responsible service of alcohol
SITHFAB001	Clean and tidy bar areas *
SITHFAB003	Operate a bar * ^
SITHFAB007	Serve food and beverage *
SITHFAB010	Prepare and serve cocktails * ^
SITHFAB004	Prepare and serve non-alcoholic beverages *
SITXCCS006	Provide service to customers
SITXFIN002	Interpret financial information
SITXFIN001	Process financial transactions
SITXWHS002	Identify hazards, assess and control safety risks
SITXFSA002	Participate in safe food handling practices

* Pre-requisite is SITXFSA001 Use hygienic practices for food safety

^ Pre-requisite is SITHFAB002 Provide responsible service of alcohol

WITHDRAWING FROM A QUALIFICATION

You may withdraw from this qualification and receive, where relevant, a Statement of Attainment for all units of competency you have successfully completed.

SUPPORT SERVICES

The University supplies support for students in many areas, including Accommodation, Careers and Employability, Counselling, Disability Services, Student Advocacy, Indigenous Tutorial Support Services, International Student Support Services, Library Services, and VET Learner Support Services.

More information is available at [Student Support](#).

CONTACT DETAILS

E. student.central@cdu.edu.au

T. 1800 061 963 (free call)

W. <https://www.cdu.edu.au/study/essentials>

For further information regarding student life at CDU, please refer to <https://www.cdu.edu.au/study/student-life>.