

CHC32015 Certificate III in Community Services

DESCRIPTION

This qualification reflects the role of entry-level community service workers who support individuals through the provision of person-centered services. Work may include the day-to-day support of individuals in community settings or the implementation of specific community-based programs. At this level, work takes place under the direction of others, and supervision may be direct or indirect. Work may take place in a range of community services organisations.

No licensing, legislative, regulatory, or certification requirements apply to this qualification at the time of publication.

ELIGIBILITY/ENTRY REQUIREMENTS

There are no mandatory requirements; however, candidates who wish to commence this course need to have the required skills and knowledge to undertake the qualification at this level, e.g., completion of Year 10 or equivalent and a general command of spoken and written English to be able to meet industry standards for communication. A pre-assessment may be required.

To ensure you have the right skills and support to succeed in your course, a Language, Literacy, Numeracy and Digital Literacy (LLND) evaluation helps identify any areas where you may need additional support to help you achieve your goals.

DELIVERY DETAILS

Location(s)	Duration*	Study mode
Casuarina	8months full-time	Blended
Alice Springs	1 year part-time	Online
Distance		

* Duration will vary depending on how long a student takes to reach the required competency level.

Supplementary material is available through Learnline; however, it is essential for students to access this material to achieve competency.

FEES

Fee Type	2025 Course Fees
Fee Free TAFE*	Free
Full Fee	\$8,469.20

*This course is part of the Fee Free TAFE initiative. Fee Free TAFE and vocational education and training is a joint initiative of the Northern Territory Government and Australian Governments providing tuition-free training places to students wanting to train, retain or upskill.

Fee-free places are available for eligible domestic students who are NT residents; limited places are available, so secure your place now.

Fees shown are indicative and subject to change annually. Actual course fees may vary depending on the units chosen. International non-student visa-holders; study eligibility needs to be verified before enrolment. Fees may vary depending on the visa type. The course fee rates will vary for commercial contract arrangements.

For further clarification and information on fees, payment options, instalment plans, and refunds, contact CDU on 1800 061 963 or refer to [TAFE Fees and Payments](#).

ASSESSMENT

Assessments vary with each unit but include written assignments, case studies and role plays, structured projects, and reports. You will receive a detailed assessment guide for each unit studied within the qualification, including due dates for submission of assessments.

RECOGNITION OF PRIOR LEARNING (RPL)

RPL is a process that determines whether the skills, knowledge and experience you have gained through your previous study, work or life experience can count towards a vocational training qualification at CDU. For more information, to visit [VET RPL](#).

RESOURCES

Computer and internet access may be required to participate in online sessions, source information and complete assessments.

STUDY AND CAREER PATHWAYS

Further training pathways from this qualification include but are not limited to CHC42021 Certificate IV in Community Services.

Possible occupations relevant to this qualification include:

- Residential Support Worker
- Aboriginal Intake and Referral Worker
- Community care worker
- Client Contact
- Aboriginal Community Development Worker
- Weekend Recreational Activities Officer
- Welfare Support Worker
- Support Worker (Community Services)
- Youth Worker
- Juvenile Justice Officer
- Youth Housing Support Worker
- Assistant Community Worker
- Youth Case Worker
- Youth Support Worker
- Aboriginal Youth Worker
- Accommodation Support Officer

QUALIFICATION CONTENT

To achieve a CHC32015 Certificate III in Community Services, a total of twelve (12) units of competency must be completed, comprising five (5) core units and seven (7) elective units as detailed in the packaging rules and listed below.

CORE UNITS

CHCCOM005	Communicate and work in health or community services
HLTWHS002	Follow safe work practices for direct client care
HLTWHS006	Manage personal stressors in the work environment
CHCCCS016	Respond to client needs
CHCDIV001	Work with diverse people

ELECTIVE UNITS

CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
CHCADV001	Facilitate the interests and rights of clients
CHCMHS001	Work with people with mental health issues
CHCPRP001	Develop and maintain networks and collaborative partnerships
CHCAOD001	Work in an alcohol and other drugs context
CHCDFV001	Recognise and respond appropriately to domestic and family violence (unnamed)
CHCLEG001	Work legally and ethically (unnamed)

WITHDRAWING FROM A QUALIFICATION

You may withdraw from this qualification and receive, where relevant, a Statement of Attainment for all units of competency you have successfully completed.

SUPPORT SERVICES

The University supplies support for students in many areas, including Accommodation, Careers and Employability, Counselling, Disability Services, Student Advocacy, Indigenous Tutorial Support Services, International Student Support Services, Library Services, and VET Learner Support Services.

More information is available at [Student Support](#).

CONTACT DETAILS

Health and Community Services

E. vet.csh@cdu.edu.au
T. 08 8946 7517 (CAS) 08 8959 5461(ASP)
W. <https://www.cdu.edu.au/study/essentials>

For further information regarding student life at CDU, please refer to <https://www.cdu.edu.au/study/student-life>.