

CHC42021 Certificate IV in Community Services

DESCRIPTION

This qualification reflects the role of community service workers who deliver and support person-centred services to individuals and groups. Workers may provide support, advocacy or interventions to individual persons, groups or communities across a range of services.

At this level, workers may be autonomous with limited responsibility within established parameters and may supervise others. Work may take place in a range of community service, case work or case management contexts.

The skills in this qualification must be applied in accordance with Commonwealth and State or Territory legislation, Australian standards and industry codes of practice.

No occupational licensing, certification or specific legislative requirements apply to this qualification at the time of publication.

ELIGIBILITY/ENTRY REQUIREMENTS

There are no mandatory requirements however candidates who wish to commence this course need to have the required skills and knowledge to undertake the qualification at this level, e.g. completion of Year 10 or equivalent and a general command of spoken and written English to be able to meet industry standards for communication. A pre-assessment may be required.

To ensure you have the right skills and support to succeed in your course, a Language, Literacy, Numeracy and Digital Literacy (LLND) evaluation helps identify any areas where you may need additional support to help you achieve your goals.

DELIVERY DETAILS

Location(s)	Duration*	Study mode
Casuarina Alice Springs Distance	1 year full time 2 years part-time	Blended

* Duration will vary depending on how long a student takes to reach the required competency level.

Students have access to all resources on LearnLine, CDU 24/7 online learning system.

FEES

Fee Type	2025 Course Fees
Fee Free TAFE*	Free
Full Fee	\$13,113.60

*This course is part of the Fee Free TAFE initiative. Fee Free TAFE and vocational education and training is a joint initiative of the Northern Territory Government and Australian Governments providing tuition-free training places to students wanting to train, retain or upskill.

Fee-free places are available for eligible domestic students who are NT residents; limited places are available, so secure your place now.

Fees shown are indicative and subject to change annually. Actual course fees may vary depending on the units chosen. International non-student visa-holders; study eligibility needs to be verified before enrolment. Fees may vary depending on the visa type. The course fee rates will vary for commercial contract arrangements.

For further clarification and information on fees, payment options, instalment plans, and refunds, contact CDU on 1800 061 963 or refer to [TAFE Fees and Payments](#).

ASSESSMENT

Assessments vary with each unit. You will be provided with an assessment guide.

RECOGNITION OF PRIOR LEARNING (RPL)

RPL is a process that determines whether the skills, knowledge and experience you have gained through your previous study, work or life experience can count towards a vocational training qualification at CDU. For more information, visit [VET RPL](#).

RESOURCES

Students are informed about the online platform that will be used for the qualification receiving access to the qualification site and detailed instructions on usage, as well as associated computer system requirements to undertake the qualification.

STUDY AND CAREER PATHWAYS

Further training pathways from this qualification include but are not limited to the CHC52021 Diploma of Community Services. On completion of this qualification, credit(s) may be available into Higher Education courses.

Possible occupations relevant to this qualification include:

- Support Worker (Community Services)
- Family Support Worker
- Information and Referral Worker
- Tenant Advice and Advocacy Worker
- Domestic Violence Worker
- Personal Adviser
- Peak organisation worker
- Health Education Officer
- Welfare Support Worker
- Community support worker
- Welfare Rights Worker
- Case Worker (Community Services)
- Outreach Officer,
- Women's Health Educator,
- Court Support Worker
- Aboriginal Health Education Officer
- Aboriginal Intake and Referral Worker
- Early Intervention Homelessness Worker
- Community Legal Officer
- Phone Advice Worker
- Community Education Worker

QUALIFICATION CONTENT

To achieve a CHC42021 Certificate IV in Community Services a total of fifteen (15) units of competency must be completed comprising seven (7) core units and eight (8) elective units as detailed in the packaging rules and listed below. The electives offered may vary between campuses.

CORE UNITS

CHCADV001	Facilitate the interests and rights of clients
CHCCOM002	Use communication to build relationships
CHCDFV001	Recognise and respond appropriately to domestic and family violence
CHCDIV001	Work with diverse people
CHCLEG001	Work legally and ethically
CHCPRP001	Develop and maintain networks and collaborative partnerships
HLTWHS002	Follow safe work practices for direct client care

ELECTIVE UNITS

CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
HLTWHS006	Manage personal stressors in the work environment
CHCCCS016	Respond to client needs (unnamed)
CHCMHS011	Assess and promote social, emotional and physical wellbeing
CHCSOH013	Work with people experiencing or at risk of homelessness
CHCPRP003	Reflect on and improve own professional practice
CHCMHS001	Work with people with mental health issues
CHCAOD001	Work in an alcohol and other drugs context

WITHDRAWING FROM A QUALIFICATION

You may withdraw from this qualification and receive, where relevant, a Statement of Attainment for all units of competency you have successfully completed.

SUPPORT SERVICES

The University supplies support for students in many areas, including Accommodation, Careers and Employability, Counselling, Disability Services, Student Advocacy, Indigenous Tutorial Support Services, International Student Support Services, Library Services, and VET Learner Support Services.

More information is available at [Student Support](#).

CONTACT DETAILS

Health and Community Services

E. vet.csh@cdu.edu.au
T. 08 8946 7517 (CAS) 08 8959 5461 (ASP)
W. <https://www.cdu.edu.au/study/essentials>

For further information regarding student life at CDU, please refer to <https://www.cdu.edu.au/study/student-life>.