

Videoconferencing Support ITMS Feedback Form for Building Red 6.1.06

If you have difficulties please contact technical support on #4639 or 4753.

CONFERENCE DETAILS

| Name: | | | | | |
|---|---------|------------|------------|-------------------|--|
| Title: | | | | | |
| School/Organisation: | | | | | |
| Date of Conference | | | | | |
| Time of the conference: | | Start: | | End: | |
| Purpose of the conference | | | | | |
| Site(s) connected with: | | 1. | | 3. | |
| | | 2. | | 4. | |
| TECHNICAL INFORMAT | | | | | |
| Could far end hear you? | | ☐ Yes | □ No | □ NA | |
| Could you hear the far end? | | ☐ Yes | □ No | □ NA | |
| Could far end see you? | | ☐ Yes | □ No | □ NA | |
| Could you see far end? | | ☐ Yes | □ No | | |
| Was video quality acceptable? | | ☐ Yes | □ No | | |
| Did the conference start on time? | | ☐ Yes | No, How Is | ate did it start? | |
| Who initiated the call? | | ☐ Near End | ☐ Far End | | |
| Was technical support available? | | ☐ Yes | □ No | | |
| ADDITIONAL EQUIPMENT USED: | | | | | |
| Document Camera | □ N/A □ | Yes | Specify: | | |
| Connected computer | □ N/A □ | Yes | Specify: | | |
| Other | □ N/A □ | Yes | Specify: | | |
| | | | | | |
| Outline difficulties you have experienced (if any). | | | | | |
| Comments and suggestions you may have to improve our service (if any) | | | | | |
| | | | | | |
| | | | | | |
| Signed: | | Date: | | | |