From: Sent: Thursday, 6 August 2015 11:02 AM To: Roz Rowen Subject: Feedback from students

Dear Roz

 $Ijust\ wanted\ to\ forward\ this\ feedback\ and\ say\ thank\ you\ for\ your\ contribution\ to\ our\ program.\ The\ feedback\ speaks\ for\ itself!$

"Lastly, ALLSP workshop was a great closure of the day. There were so many times I hesitated to ask for academic help after the workshop I will definitely seek for help in future if required."

"Additionally, a lady named Ros from the ALLSP came to speak to us about their service and informed us that they are there for us when we need assignment help, which I found extremely valuable. I'd had an experience last year where a lecturer told my class that we shouldn't be using the ALLSP service any time after our first year because we should be proficient in essay writing, It made me feel like if I did want to consult someone about my academic work that they would think I am a hopeless student. After the presentation with Ros I felt reassured that even though I am getting to the business end of my degree, It is still alright for me to ask for help. This made me think about clients I will work with in the future who will have all sorts of pre-conceived ideas and former experiences with Human Services agencies which could result in them feeling disinclined or shame about seeking help. It is my hope that I can offer people the same sort of relief I felt today by helping to empower them with knowledge and resources to improve their lives. I would like to be the sort of Social Worker that gives people confidence in the agency that services them."

"Roz Rowen from the Academic Language and Learning Success Program (ALLSP) spoke to us about the services they provide to students to assist with developing learning needs. Something I really got out of Roz's session was that it is ok to ask for help with essay writing as a third year student. I previously thought that I was expected to be writing at a certain level without any assistance, now I feel very relieved to know there is assistance available if I need it. I will definitely look into signing up for one of ALLSPs academic skills workshops."

Looturor