

# Charles Darwin University (CDU) International Student Orientation

18 July 2023

Charles Darwin University acknowledges all First Nations people across the lands on which we live and work, and we pay our respects to Elders both past and present.

# Session Overview



INTERNATIONAL  
COMPLIANCE TEAM -  
WHAT WE PROVIDE



COMPLYING WITH YOUR  
STUDENT VISA CONDITIONS  
AND  
CDU PROCEDURES



INTERNATIONAL SUPPORT  
SERVICES

# What we provide

**Support for issues regarding student compliance and student visa conditions, including:**

- Maintain satisfactory course progression and completion of course requirements
- Ongoing scholarship eligibility
- External study restrictions
- Reduced Study Load (RSL)
- Intermission (leave of absence)
- CoE extension
- Change of provider
- Cross-institutional enrolments
- COVID-19 visa changes to support international students



# Reduce Study Load

You **must apply** for a Reduced Study Load (RSL) if you cannot study a full-time load.

International student information and forms are located at:

<https://www.cdu.edu.au/international/international-student-information/current-international-students/student-forms>

If you are under-enrolled, CDU Global will contact you.





# Other changes to your enrolment

Extending your studies (CoE Extension) can only be granted on:

- Compassionate or compelling circumstances
- Must ensure you understand the implications on your visa.
- A progression intervention strategy has been implemented
- Check out Department of Home Affairs' website about changes to your study situation.

<https://immi.homeaffairs.gov.au/change-in-situation/study-situation>



# VET Full-time Study Load Requirement

- You must complete your course within the specified duration on your CoE unless there are compassionate or compelling reasons.
- **There are four terms in a year.**
- Check term dates and units with your lecturers



# Intermission/Leave of Absence

- Must apply for Intermission/Leave of Absence.
- Applications only approved on compassionate or compelling grounds – things you have no control over. (Examples: serious illness or injury, death of close family members, traumatic experience or natural disaster in the home country requiring
- Emergency travel; not able to meet program requirements (pre-requisites). Supporting documents are required.
- Your application may be refused without supporting documents.

Reference: National Code of Practice for Providers of Education and Training to Overseas Students 2018





# Complying with your student visa conditions

**If you are on a student visa:**

Your goal is to study AND finish your course on time.



# Complying with your student visa conditions

**CDU Global (International office)** is responsible for providing advice and monitoring student visa compliance.

**Department of Home Affairs (DHA)** can answer questions on your Visa and Immigration matters.



# Key Student Visa conditions

There are a number of conditions attached to your student visa. You are obligated to make yourself aware of these responsibilities and ensure you do not breach your visa conditions.

**Note: CDU Global is unable to advise on other visa types or Immigration related questions.**





## Check visa details and conditions

[Overview](#)
[Check conditions online \(VEVO\)](#)
[See visa conditions](#)
[Conditions list](#)

Select a visa below...

Student visa (subclass 500)

Not sure which visa you currently have? Check your conditions (VEVO) or have a look at the visa grant letter you received.

### The following condition(s) might be attached to this visa:

8104 - Work restriction: 40 hours a fortnight



8105 - Work restriction



8201 - Maximum 3 months study



8202 - Meet course requirements



8203 - Limited study change



8104 - Work restriction: 40 hours a fortnight



8105 - Work restriction



8201 - Maximum 3 months study



8202 - Meet course requirements



8203 - Limited study change



8204 - Study limitations



8208 - No study change related to critical technology without approval



8303 - Not be disruptive



8501 - Maintain adequate health insurance



8516 - Continue to satisfy the criteria for the grant of the visa



8517 - Maintain adequate arrangements for the education of your school-age dependants



8518 - Maintain adequate arrangements for your education



8532 - Maintaining welfare arrangements for minors



8533 - Inform provider of address



8534 - No further stay



8535 - No further stay



<https://immi.homeaffairs.gov.au/>



# Working while on a Student Visa

**Allowed to work once you've commenced studies as per the start date on your CoE (not earlier).**

Always check with Home Affairs if you are unsure of your work rights.

**VET – check term dates with your lecturers**

Term 1	40 Hours / Fortnight
Term 2	
Term 3	
Term 4	
Term Break	Unlimited work rights





# Working while on a Student Visa

## IMPORTANT

Unrestricted work rights for Student Visa holders will end on **30 June 2023**.

From **1 July 2023**, work restrictions for student visa holders will be re-introduced and capped at the increased rate of **48 hours per fortnight**.

The Government also has announced that student visa holders working in the aged care sector on 9 May 2023 can continue to work unrestricted hours in the aged care sector until 31 December 2023.

For more information, please see

[Temporary relaxation of working hours for student visa holders](#)  
[Student Visa](#)



# International Support Services

## **Accommodation services**

Whether you are looking for on-campus accommodation or private rental, [Accommodation Services](#) can point you in the right direction to find suitable accommodation.

[www.cdu.edu.au/accommodation-service](http://www.cdu.edu.au/accommodation-service)

## **Careers Centre**

Learn how you can increase your employability and work towards the career you want through expert advice and resources to give you a competitive edge in the job market.

[www.edu.edu.au/current-students/life-wellbeing/careers-centre](http://www.edu.edu.au/current-students/life-wellbeing/careers-centre)

## **Counselling**

If you are experiencing personal difficulties that are causing disruption and confusion in your study or personal life, one of the most helpful things you can do is talk with a [Counsellor](#).

[www.cdu.edu.au/current-students/life-wellbeing/counselling](http://www.cdu.edu.au/current-students/life-wellbeing/counselling)

# International Support Services

## **Disability services**

If you have a disability that is impacting your study, the Access and Inclusion team can help you manage your disability.

[www.cdu.edu.au/current-students/life-wellbeing/access-inclusion](http://www.cdu.edu.au/current-students/life-wellbeing/access-inclusion)

## **Library support**

The Library staff can assist you with developing your research strategies, finding information using Library Search and online databases, and referencing your sources. Interlibrary loans and distance library services are also available.

[www.cdu.edu.au/library/language-and-learning-support/study-skills](http://www.cdu.edu.au/library/language-and-learning-support/study-skills)

# International Support Services

## **Out-of-hours crisis support**

Outside business hours, call this number if you are a CDU student experiencing personal distress: 1300 933 393.

## **Study support**

Our Language and Learning Support is free and confidential, assisting you with skill development tailored to your specific unit. The Language and Learning team assists students and lecturers to understand the requirements of varied assignments and further study skills.

[www.cdu.edu.au/library/language-and-learning-support](http://www.cdu.edu.au/library/language-and-learning-support)

# Complaint Management

If you have received an outcome of any CDU decision (for example grade, reduced study load or other), and you are not satisfied with the outcome, there are a few options.

These include:

1. Speaking to the concerned staff member regarding your case.
2. Speak to the [Student Advocacy Officer](#).
3. Contact the [Student Policy and Complaints](#) team.



# Other CDU Support Services

## University Security

In an emergency, call **000**, then alert University Security on 1800 646 501 or on the SafeZone app.

Download the **Safezone app**:

<https://www.cdu.edu.au/emergency/safezone>

## Property & Facilities

Management of University's facilities – rooms, eateries, vehicles

**IT Kiosk** – All IT related enquiries

**CDU Wellness Centre** – Time to get fit

# External Support Services

- Consumer protection – Information on legal rights and protection when you shop or buy any kind of service in Australia.
- Cyclone information (relevant for students in NT).
- Legal services – Legal advice from a range of organisations and individuals in the Northern Territory (NT). Some are free and others charge a fee for their services.
- Student Associations – Council of International Students Australia (CISA); Australian Federation of International Students (AFIS).
- Overseas students ombudsman – Investigates complaints about overseas students have with private education and training institutions in Australia.

# CDU Student Bodies

- **Student Groups** – Join or start a student group  
<https://www.cdu.edu.au/student-central/student-groups>
- **Student Ambassador Program**  
<https://www.cdu.edu.au/student-central/student-ambassador-program>
- **VOLUNTEER!**
- **Follow our Facebook Page**  
<https://www.facebook.com/CDU.International/>
- **Study NT Ambassador program**  
<https://theterritory.com.au/study/students/become-a-student-ambassador>

Thank you