Access and Inclusion – FAQ VET

Who does Access & Inclusion support?

We support students with a:

- Disability
- Medical and/or mental health condition
- are the primary carer of someone with a disability or ongoing health condition

Support is available for both **temporary** and **ongoing** conditions.

How do students register with Access & Inclusion?

Students register online via the CDU website:

They need to:

1. Complete the online registration form
2. Upload signed or stamped supporting documentation from a health professional
3. Book an appointment with an Access & Inclusion Advisor via webpage

What documents are required?

Students must provide documentation from a qualified health or medical Professional confirming their condition and its impact on study. Documents must be current and signed/stamped.

What is the process?

1. Student completes registration and uploads documentation
2. Books an appointment with an Access & inclusion Advisor
3. Advisor develops an Access Plan in consultation with the student
4. Finalised Access Plan is ready to support positive communication with student and relevant teaching staff

What are adjustments?

The Adjustments provided to a student are assessed against the supporting documentation that they provide and in consultation with Access and Inclusion. These might include things like electronic resources, assistive software, or other supports to reduce barriers to learning. For more information about Adjustments please visit the Access & inclusion page on the Waterhole.

Common Student Questions

- **"I don't have a diagnosis — can I still get help?"** Yes, you don't need a formal diagnosis to access support. If you're experiencing symptoms that impact your studies, you can still link in with us. We'll just need supporting documentation from a relevant medical or health professional describing how you're affected, even if a formal diagnosis hasn't been made.
- **"I broke my arm — can I get help?"** Yes, temporary injuries can be supported.
- **"Do I have to tell my lecturer about my condition?"** No. All details remain confidential unless the student chooses to share.
- **"How long does it take to get an Access Plan?"** Same day as your appointment (if full documentation is provided), subject to approval if required.

Important Clarifications

- **Does A&I support VET and HE students?** Yes

Best way to contact us:

E. inclusion@cdu.edu.au

CHARLES DARWIN UNIVERSITY AUSTRALIA

CRICOS Provider No. 00300K | RTO Provider No. 0373 | TEQSA Provider ID PRV12069
Produced June 2025 | UniPrint 83379