CHC42021 Certificate IV in Community Services

DESCRIPTION

This qualification reflects the role of community service workers who deliver and support person-centred services to individuals and groups. Workers may provide support, advocacy or interventions to individual persons, groups or communities across a range of services.

At this level, workers may be autonomous with limited responsibility within established parameters and may supervise others. Work may take place in a range of community service, case work or case management contexts.

The skills in this qualification must be applied in accordance with Commonwealth and State or Territory legislation, Australian standards and industry codes of practice.

No occupational licensing, certification or specific legislative requirements apply to this qualification at the time of publication.

ELIGIBILITY/ENTRY REQUIREMENTS

There are no mandatory requirements however candidates who wish to commence this course need to have the required skills and knowledge to undertake the qualification at this level, e.g. completion of Year 10 or equivalent and a general command of spoken and written English to be able to meet industry standards for communication. A pre-assessment may be required.

To ensure you have the skills and support needed to study this course, all applicants are required to complete a Language, Literacy, Numeracy and Digital Literacy (LLND) evaluation.

DELIVERY DETAILS

Location(s)	Casuarina, Alice Springs
Duration*	12 months full time; 2 years part-time
Study mode ^^	Face to face, online, blended
Start Date/s ^	Term 1, 2027 (1/02/2027) Students can enrol up to the end of the first week after the identified commencement date.

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Attendance	For students enrolled in mainstream delivery mode, students attend face to face classes in 4 x 3 hour blocks per week, per term. Classes are scheduled to coincide with routine school calendar dates. Students complete the qualification in 40 weeks delivered over 4 terms, dependent of student progress and prior knowledge/training. Students will be issued a timetable with the required attendance days and times prior to the commencement of each term. For students enrolled in self-directed online delivery mode, students attend 1-hour online classes weekly on Tuesday evening, 5-6pm. Students are also required to participate in practical assessments during week 7 of each term, with specific attendance dates and times to be provided at the commencement of each teaching period.

** Duration may vary depending on how long a student takes to reach the required competency level.*
^ Course timetable will be provided on application for the course.
^^Information relating to study modes can be found in the 2027 TAFE Student Guide

FEES

Fee Type	2027 Course Fees
NT Government Supported*	Free
Full Fee	$13,824.00

*This course is supported by the NT Government for domestic eligible students who are NT residents. A limited number of NT Government supported places are available, so secure your place now.

Fees shown are indicative and subject to change annually. Actual course fees may vary depending on the units chosen. For International non-student visa-holders; study eligibility needs to be verified before enrolment. Fees may vary depending on the visa type. The course fee rates will vary for commercial contract arrangements.

For further clarification and information on fees, fee exemptions, payment options, instalment plans, and refunds, contact CDU on 1800 061 963 or refer to TAFE Fees and Payments

ASSESSMENT

Skills and knowledge assessments are an essential step in progressing through your course. You may be assessed in a number of ways including written assessment, questioning , portfolios, work samples, direct observation, practical assessments and third-party feedback.

Throughout your course you will receive information about assessments including how, when and where assessments will be conducted.

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RECOGNITION OF PRIOR LEARNING (RPL)

RPL is a process that determines whether the skills, knowledge and experience you've gained through your previous study, work or life experience can count towards a vocational training qualification at CDU. For more information, VET RPL.

CREDIT TRANSFER (CT)

Charles Darwin University as a Registered Training Organisation recognises the Australian Qualifications Framework qualifications and Statement of Attainments issued by any other Australian Registered Training Organisation (RTO).

Students are encouraged to submit any requests for credit from previous studies at the time of enrolment, to ensure they are not enrolling in units they may not need to undertake.

RESOURCES

Students will have 24/7 access to assessments and learning resources on Learnline, CDU's online learning platform. Before you can start using Learnline, you'll need to make sure that your computer has the correct setup. For more details: https://www.cdu.edu.au/current-students/services/learnline

Students who elect to undertake work placement will be required to hold a Working with Children Ochre Card and obtain a police clearance:

- Working With Children Clearance – Standard Fee (Employment) $87.00
- Working with Children Clearance – Concession Fee (Volunteer) $8.00
- National Police Check – Standard Fee (Employment) $89.00
- National Police Check – Concession Fee (Volunteer) $17.00
- NDIS Worker Screening Check – Standard Fee (Employment) $87.00
- NDIS Worker Screening Check – Concession Fee (Volunteer) $8.00

Apply through SAFE NT Online Applications.

STUDY AND CAREER PATHWAYS

Further training pathways from this qualification include but are not limited to the CHC52021 Diploma of Community Services. On completion of this qualification, credit(s) may be available into Higher Education courses.

Possible occupations relevant to this qualification include:

- Support Worker (Community Services)
- Family Support Worker
- Information and Referral Worker
- Tenant Advice and Advocacy Worker
- Domestic Violence Worker
- Personal Adviser
- Peak organisation worker
- Case Worker (Community Services)
- Outreach Officer
- Women's Health Educator
- Court Support Worker
- Aboriginal Health Education Officer
- Aboriginal Intake and Referral Worker
- Early Intervention Homelessness Worker

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- Health Education Officer
- Welfare Support Worker
- Community support worker
- Welfare Rights Worker
- Community Legal Officer
- Phone Advice Worker
- Community Education Worker

QUALIFICATION CONTENT

To achieve CHC42021 Certificate IV in Community Services a total of fifteen (15) units of competency must be completed comprising seven (7) core units and eight (8) elective units as detailed in the packaging rules and listed below. The electives offered may vary between campuses.

CORE UNITS

CHCADV001	Facilitate the interests and rights of clients
CHCCOM002	Use communication to build relationships
CHCDFV001	Recognise and respond appropriately to domestic and family violence
CHCDIV001	Work with diverse people
CHCLEG001	Work legally and ethically
CHCPRP001	Develop and maintain networks and collaborative partnerships
HLTWHS002	Follow safe work practices for direct client care

ELECTIVE UNITS

CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
HLTWHS006	Manage personal stressors in the work environment
CHCCCS016	Respond to client needs (unnamed)
CHCMHS011	Assess and promote social, emotional and physical wellbeing
CHCSOH013	Work will people experiencing or at risk of homelessness
CHCPRP003	Reflect on and improve own professional practice
CHCMHS001	Work with people with mental health issues
CHCAOD001	Work in an alcohol and other drugs context

WITHDRAWING FROM A QUALIFICATION

You may withdraw from this qualification and receive, where relevant, a Statement of Attainment for all units of competency you have successfully completed.

SUPPORT SERVICES

The University provides support for students in many areas, including Accommodation, Careers and Employability, Counselling, Disability Services, Financial Support Services, Student Advocacy, Indigenous Tutorial Support Services, International Student Support Services, Library Services, and VET Learner Support Services.

More information is available at Student Support - Life, Health and Wellbeing

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CONTACT DETAILS

Health and Community Services

E. TAFE@cdu.edu.au
T. 08 8946 7517 (CAS) 08 8959 5461 (ASP)
W. https://www.cdu.edu.au/tafe

For further information regarding student life at CDU, please refer to https://www.cdu.edu.au/study/student-life.

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