

Karawa Training Restaurant

Terms and Conditions



Karawa Restaurant is a training restaurant for students studying Hospitality Operations and Commercial Cookery. As this is a training environment, meals and beverages may take longer to be served, accidents may occur and course lecturers may feel the need to correct students as situations occur.

Bookings:

Reservations will be limited to a maximum of 2 bookings per person per semester. Your booking is confirmed once full payment is received. Table maximum is ten people any bookings in excess of ten needs to be approved by the restaurant manager and will be subject to availability. Tables can be reserved at 6:30pm or 7:00pm subject to availability.

Charges and payment:

We accept the following Credit/Debit cards: Visa Card, MasterCard and Bankcard. We do not accept American Express. Cash payments may be made at the Palmerston Campus Administration Office Building A level 2 between 8:30am – 3:30pm Monday to Friday. Payments will also be accepted over the phone or via the completed Credit Card Authority Form.

Cancellations/Refunds:

A full refund will be provided to booking if cancelled 48 hours prior to arrival. Cancellations made outside these times will result in deposit money being forfeited. Bookings may be moved to another date depending on availability and if advised 48 hours prior to the original booking.

Dietary Requirements:

All guests that are dining must note on their booking form any dietary requirements/allergies, as we are unable to accommodate dietary requirements at short notice. Whilst we will make every attempt to accommodate your dietary requirements, the training kitchens at Karawa **cannot guarantee** that the prepared dishes are free from the ingredients which may cause allergic reactions.

Guests should be mindful that Karawa is a training restaurant and the meals have been prepared by students under supervision. Charles Darwin University does not assume liability for adverse reactions to food consumed while dining at Karawa Training Restaurant.

Responsible Service of Alcohol:

Charles Darwin University staff and students strictly adhere to responsible service of alcohol policies. No person under the age of 18 will be served with alcohol. A valid proof of age identification or drivers licence must be provided when requested. Persons who are intoxicated or showing signs of intoxication will not be served alcohol and will be asked to leave the premises. A range of low and non-alcoholic beverages are available.

Security:

Charles Darwin University Palmerston Campus will not accept responsibility for the loss or damage to any equipment or merchandise left on the premises including motor vehicles prior to, during or after the function.