International Payments to Charles Darwin University Just Got Easier!

Through experience, Charles Darwin University (CDU) knows that making international payments can be a long, costly and complicated process. That’s why we are working with Western Union Business Solutions to give you a quick and simple solution, Student Payment Platform, which helps to avoid delays and expensive bank charges.

It is a reliable online payment platform that allows you to make telegraphic transfer or credit card payments. The platform provides benefits for both the student and the University – it provides you certainty with up-front costs and reduces the number of lost payments, and allows the University to receive your payment in full.

**Telegraphic transfer payments:**

- **Peace of mind** – have confidence that your fees will be delivered to CDU on time and in full, usually within two working days.
- **No telegraphic transfer fee** – there is NO telegraphic transfer fee from Western Union Business Solutions to you.
- **Pay in a currency of your choice** – your payment will be paid to CDU in Australian dollars, even though you have selected to pay in your home currency*.

**Guaranteed payment amount** – lock in an exchange rate for 72 hours.

**Reduced bank service fees** – your transaction is initiated as a local transfer.

**Credit Card payments:**

- **Quick and convenient** – fast and easy online payments transferred to CDU usually as few as 24–48 hours.
- **Understand your costs** – the total cost of your credit card payment is disclosed to you up front.

If you have any questions regarding the service, we have arranged for Western Union Business Solutions to provide a dedicated customer service team that can help you with any additional information on the service and its benefits, and/or walk you through the process.

Please contact Western Union Business Solutions on:
Email: studentpayments@westernunion.com
Phone: +61 2 8585 7999
Monday to Friday 8.30am to 6.00pm Australian Eastern Standard Time (AEDT)

* 37 currencies available.
FREQUENTLY ASKED QUESTIONS FOR TELEGRAPHIC TRANSFERS

Why is using the Western Union Business Solutions Student Payment Platform service better than using my bank?

If you use your bank to make the payment directly to CDU, your bank may send an international payment without you knowing what the rate of exchange is. This may not only cost you more, but may also result in unforeseen additional bank charges. By using the platform, you receive a guaranteed rate of exchange which you can accept before you pay. You can also rest assured that CDU will receive your fees in full.

Do I need to provide my University’s bank details to Western Union Business Solutions?

No. You only need the local bank details that will be provided to you as a PDF through the Western Union Business Solutions service. Western Union Business Solutions holds the University’s bank details and all payments will be allocated accordingly using individual student ID numbers.

Can I make a transfer to my University via my own bank?

CDU’s preferred method for receiving your payments is the Western Union Business Solutions service. This helps to ensure your tuition fee is easily identifiable by CDU and your registration does not incur any unnecessary delays.

Which fees can I pay using this service?

This service can be used to make payment for all invoices on your student fees account.

I can find my home country but it doesn’t let me use my home currency?

Unfortunately, due to international and domestic banking regulations, some currencies are unable to be traded on the open market, or as part of this service. In instances where your country does appear as an option but the currency is unavailable, the system will default to an alternative currency to use.

STEPS TO MAKE A PAYMENT

Go to the University web page [www.cdu.edu.au/international/current-students/fees](http://www.cdu.edu.au/international/current-students/fees) and click on the Student Payment Platform link.

Step 1: Enter your student information.
Step 2: Enter amount of Australian dollar payment.
Step 3: Select payment method
  – Telegraphic Transfer or Credit Card:

Option: Telegraphic Transfer
  • Select payment country/currency – due to international banking regulations some currencies are unable to be traded as part of this service. In instances where your currency does not appear as an option, please select an alternative currency such as the United States dollar.
  • Enter payer details and print document containing account information for Western Union Business Solutions. Transfer your payment at your bank or via your online banking service, if applicable.

Option: Credit Card
  • Enter card details, select currency and make payment.

Step 4: Payment finalised.

Western Union Business Solutions will transfer your payment to CDU in Australian dollars, on the same day they receive your payment.

Contact one of our specialists today to find out more

Western Union Business Solutions
Toll Free: 1800 472 963
e-mailapac@westernunion.com
business.westernunion.com.au

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