

Mac Safari & Launcher

Callista Log in instructions

As each person has different settings on their Mac to run different programs the below steps are a guide only.

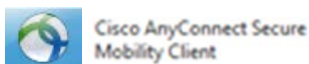
Please also check your Operating System and Java version guide required to run Callista

Pre-requisites

Check Java is compatible

Opening the Java Web Start Launcher for the first time

Step 1: Log onto Cisco AnyConnect.



ITMS instructions can be found on this link <http://www.cdu.edu.au/itms/webvpn>

Step 2: Open Safari browser


Step 3: In the browser field type www.cdu.edu.au



Search: CDU Web
enter search term

1

Staff



- Office of People and Capability (OPC)
- University Finance
- eFinance
- CDU Wiki (password required)
- Strategic planning wiki (password required)
- Respect. Now. Always.
- Web Redevelopment Project
- Staff mail
- Mailing lists
- eCentre
- IT Assistance
- Student management systems**

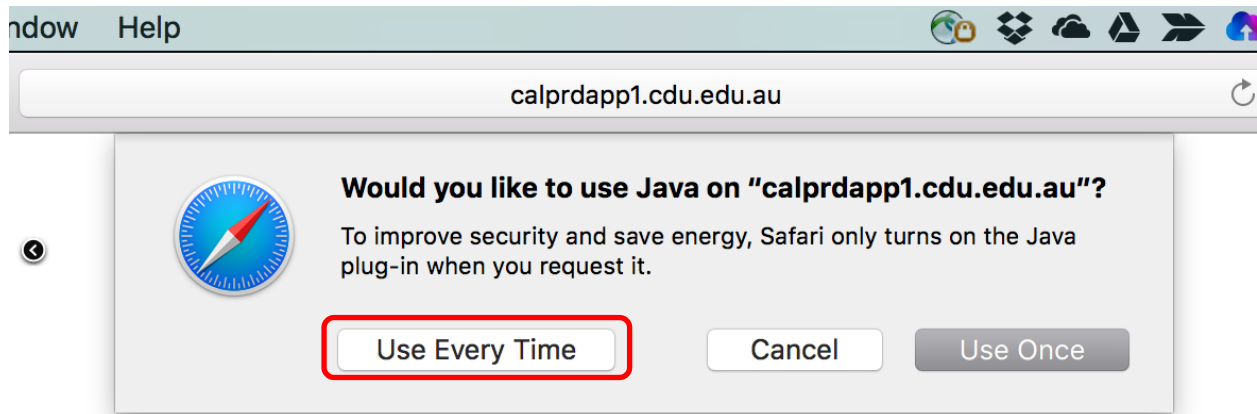
2

Step 4: Hover over 'Staff' tab

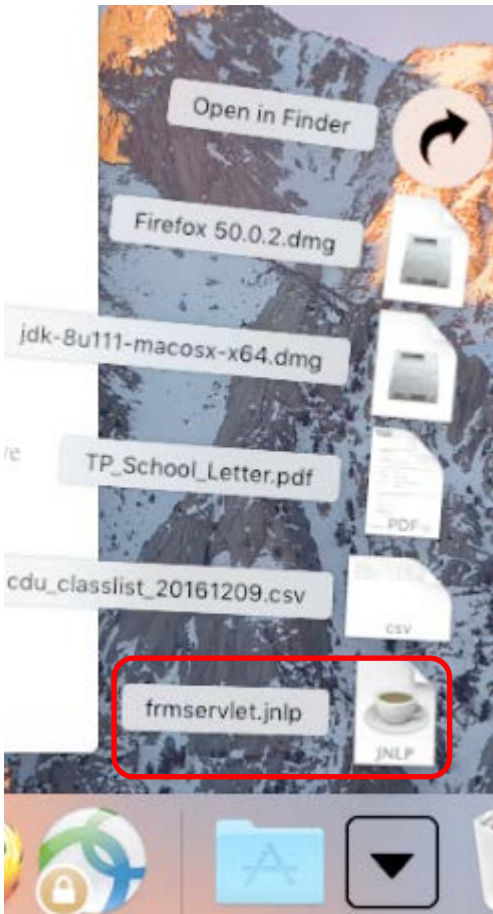
Step 5: Click 'Student Management Systems'



Step 6: Click 'Callista login'

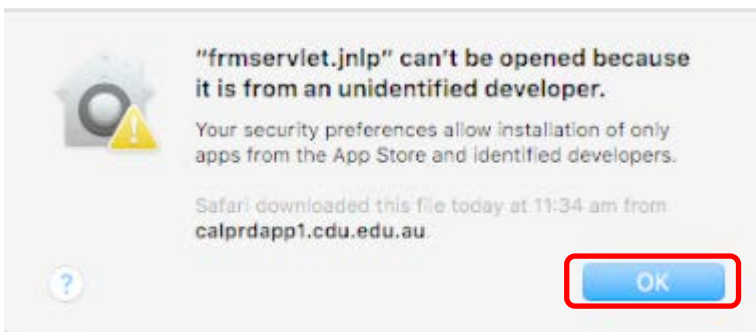


Step 7: Click 'Use Every Time'




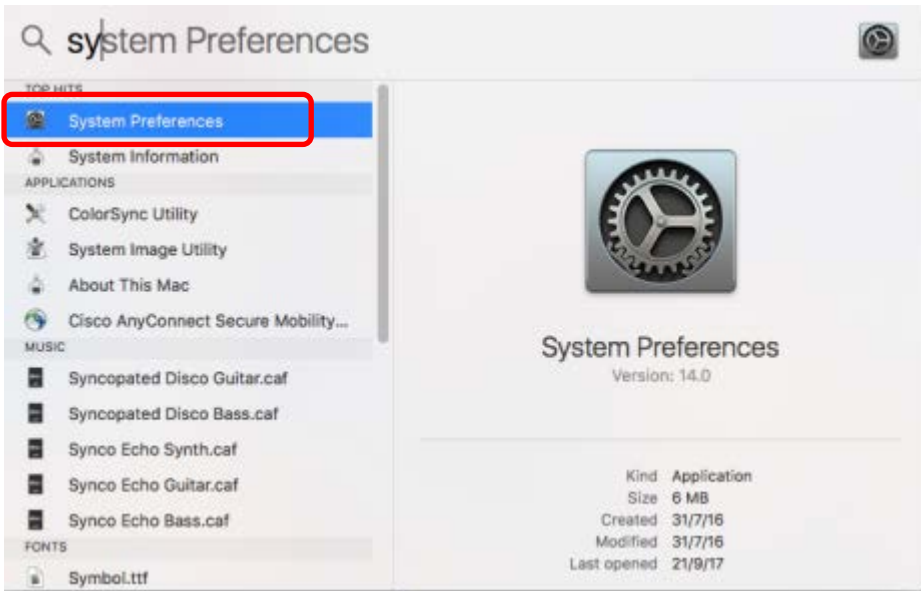
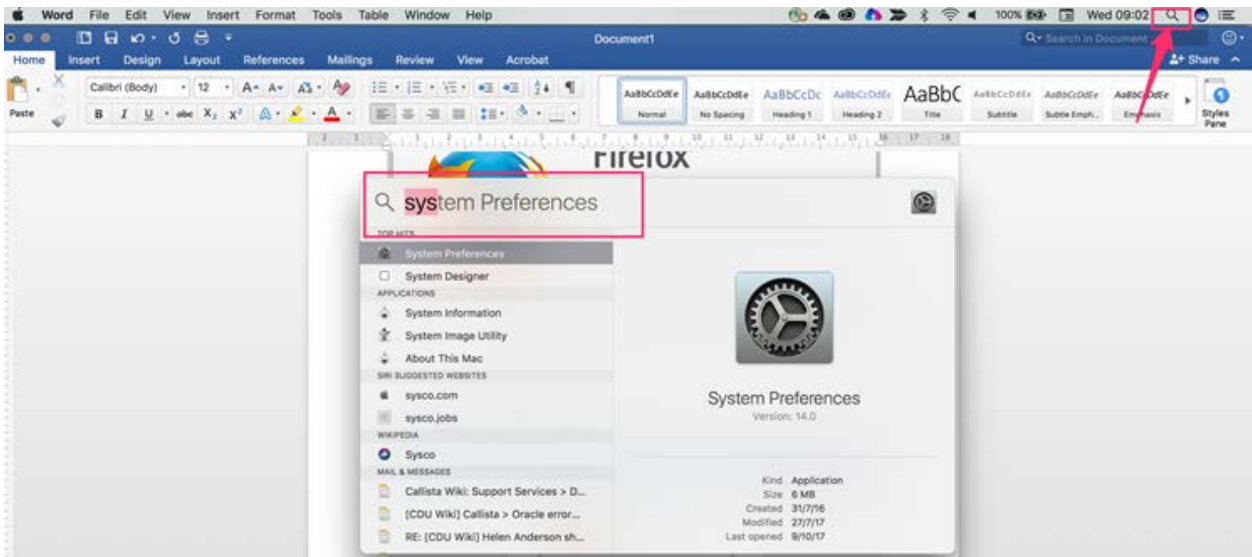
Step 8: Click 'frmservlet.jnlp' to open file

The jnlp file would not open (since the file is not from a trusted source)

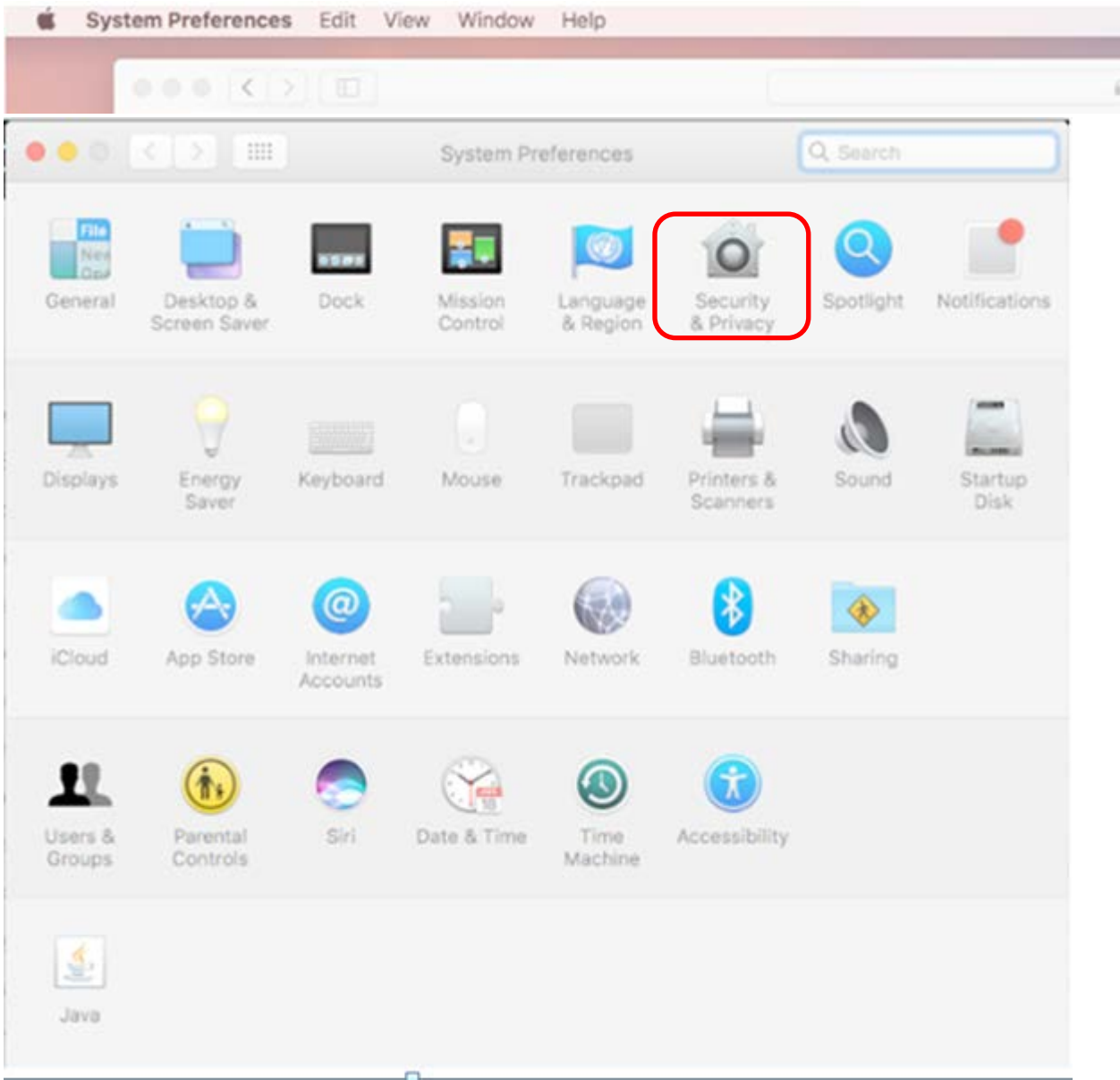


Step 9: Click 'Ok'

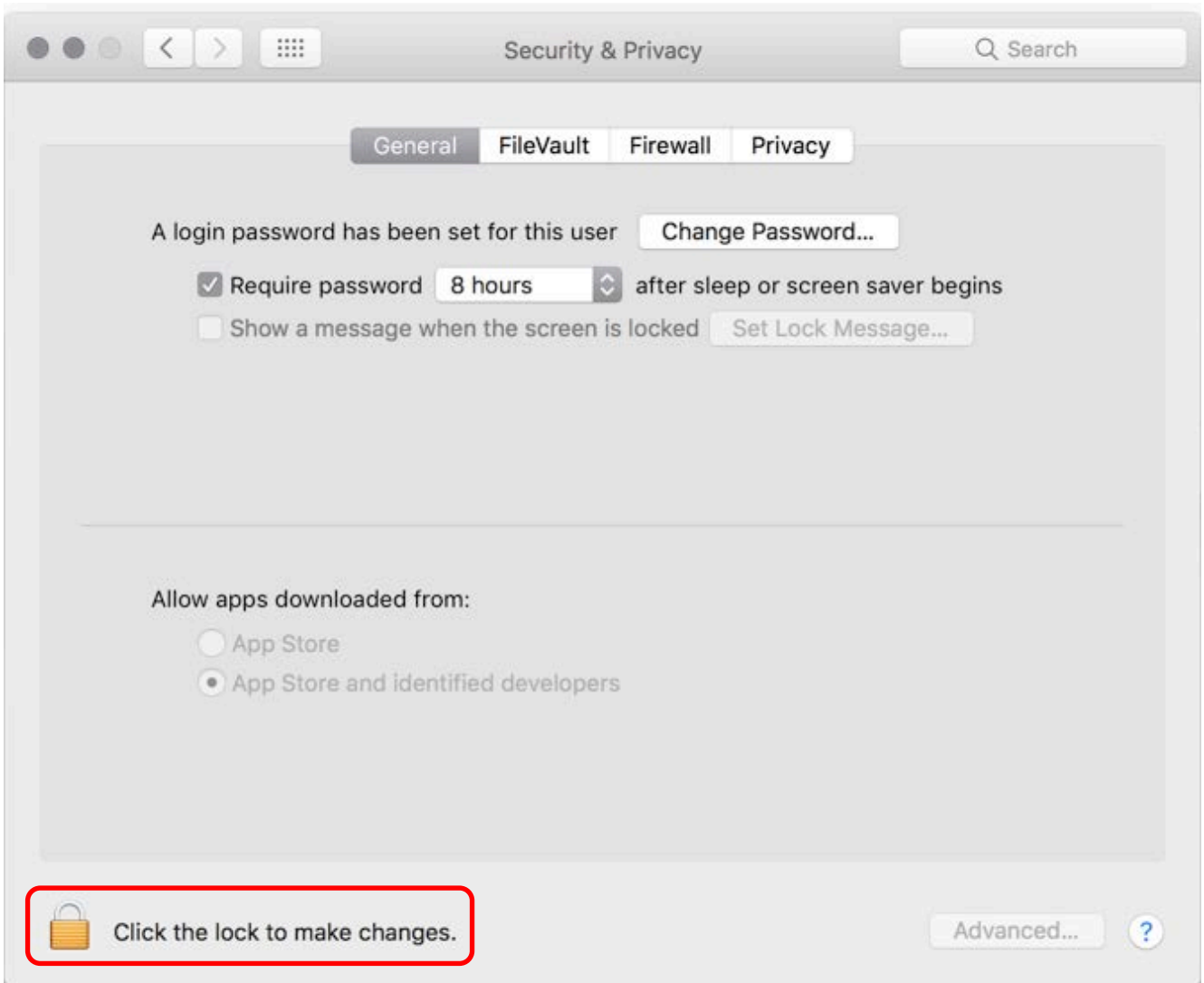
Step 10: To access System Preferences, type Sys in the top right search field 



Step 11: Go into System Preferences



Step 12: Click 'Security & Privacy'

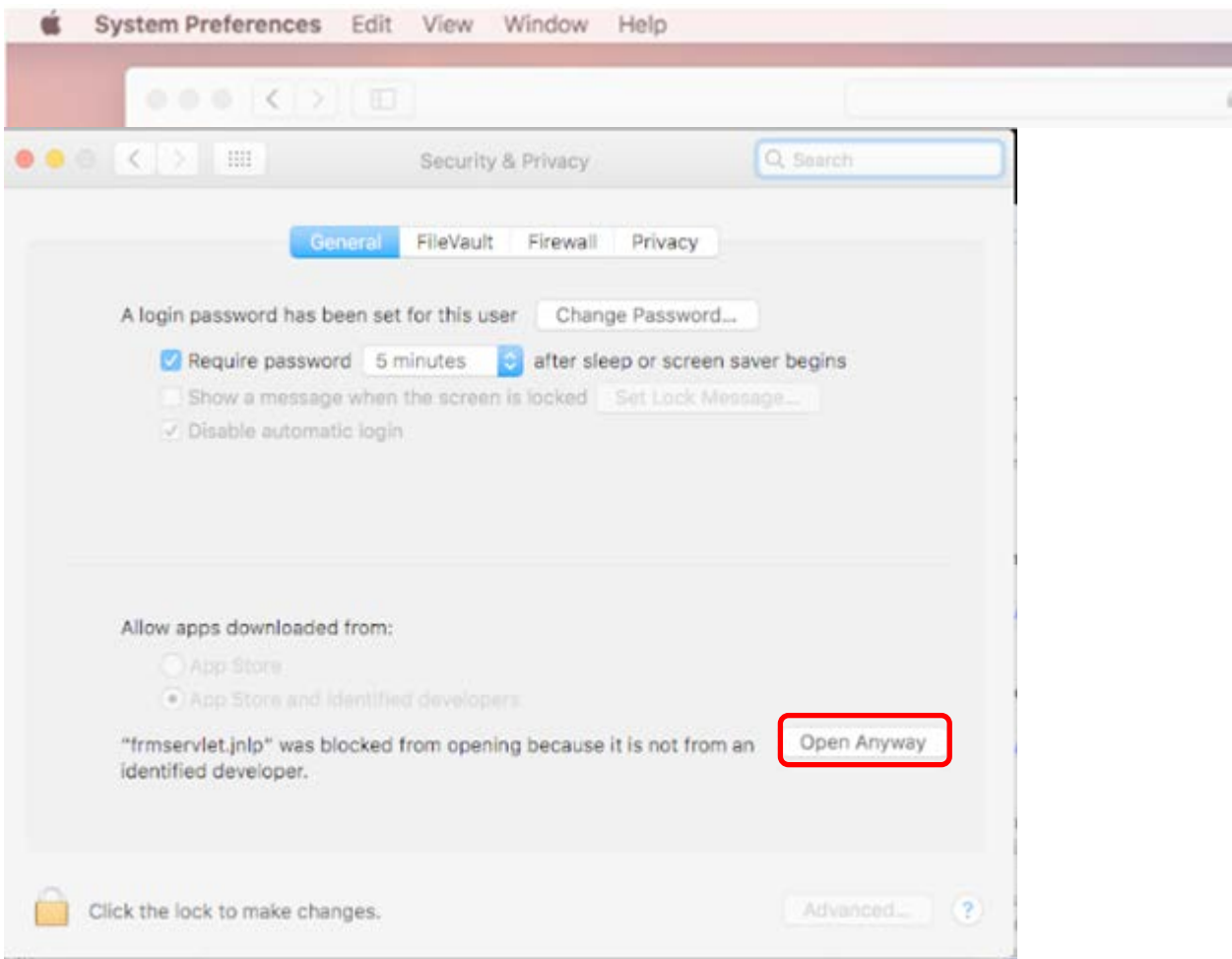


Step 13: Padlock current shows locked. Click 'Padlock'



Step 14: Enter your computer details

Step 15: Click 'Unlock'

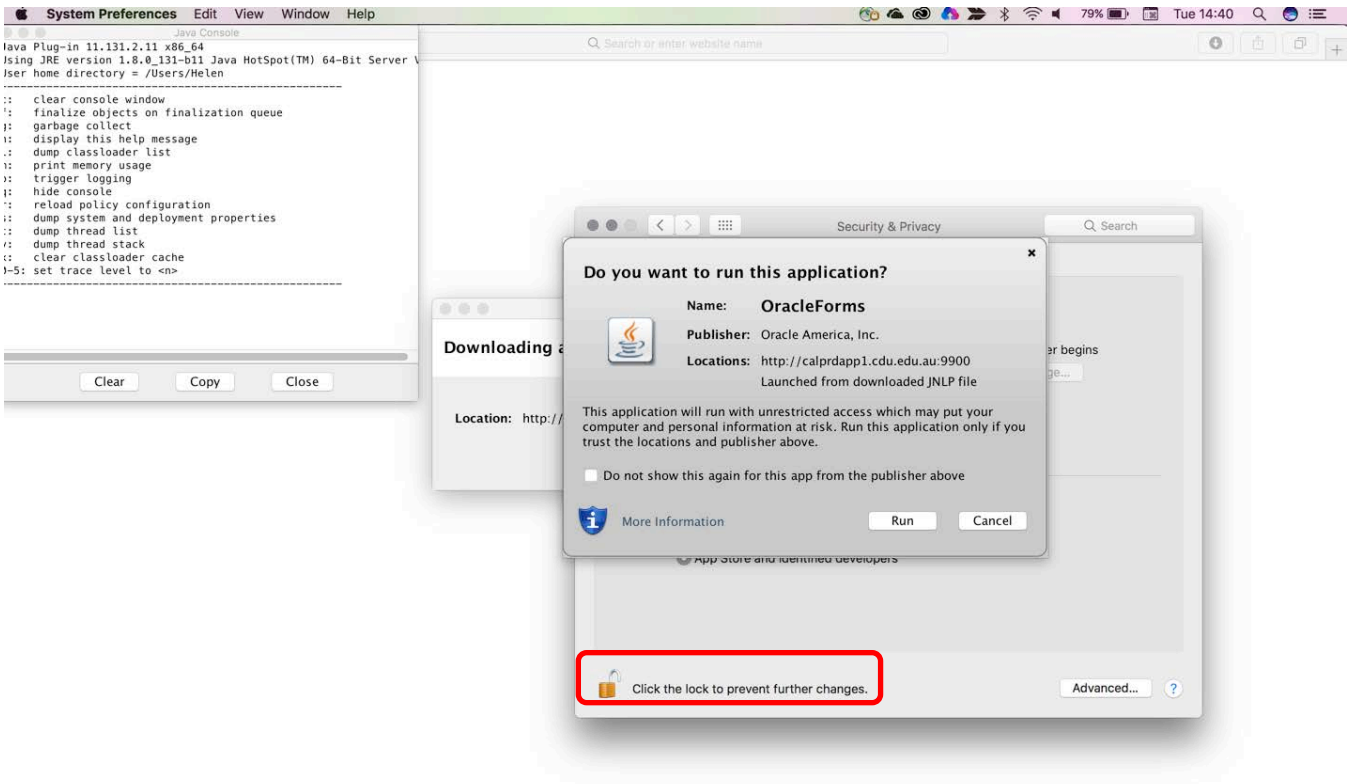


Step 16: Click 'Open Anyway'



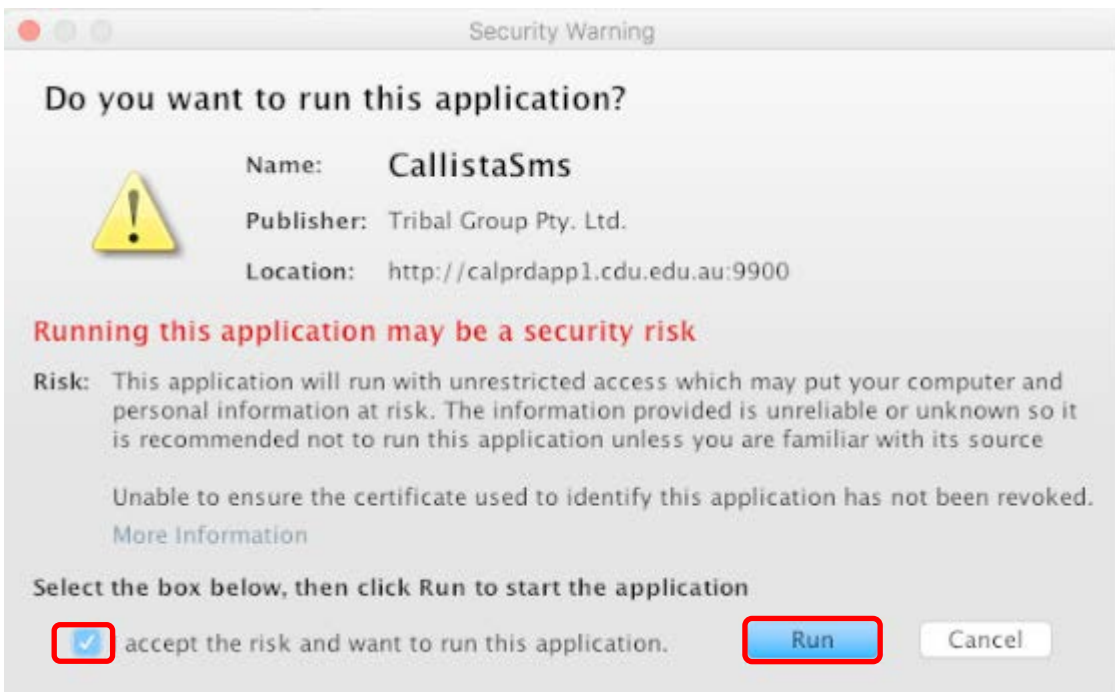
Step 17: Select 'Open'

User needs to go through this process every time because a new jnlp file is created each time access is attempted (jnlp, jnlp-1, jnlp-2, jnlp-3 etc.)



Console pops-up

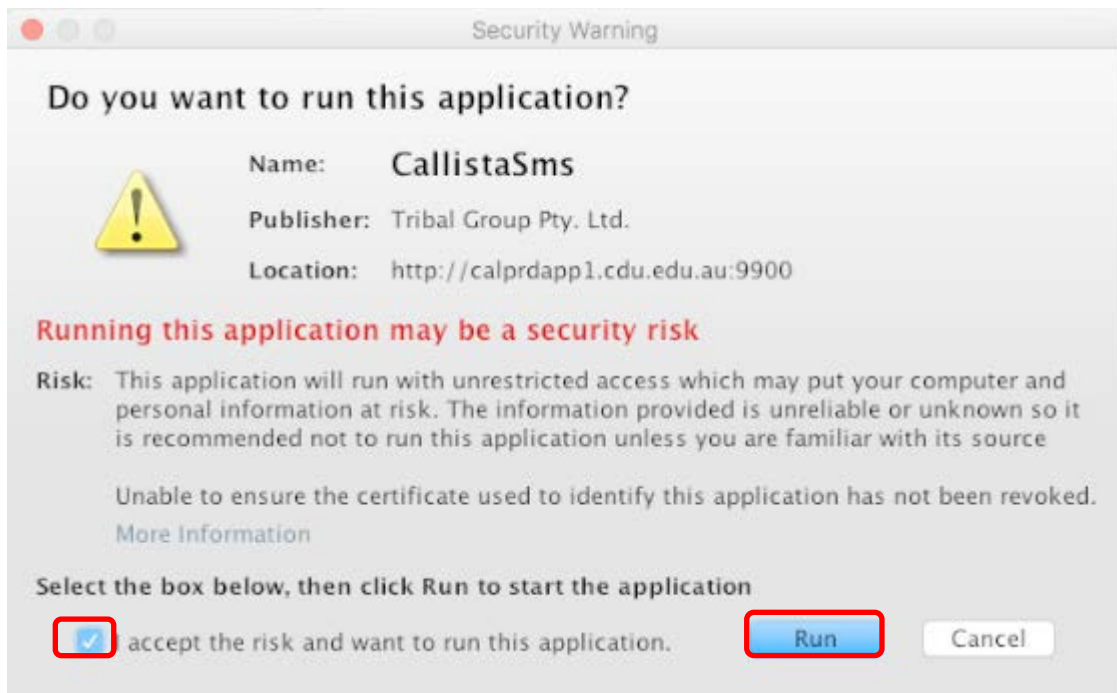
Step 18: Click 'unopened' lock



Step 19: Tick 'I accept the risk and want to run this application'

Step 20: Click 'Run'

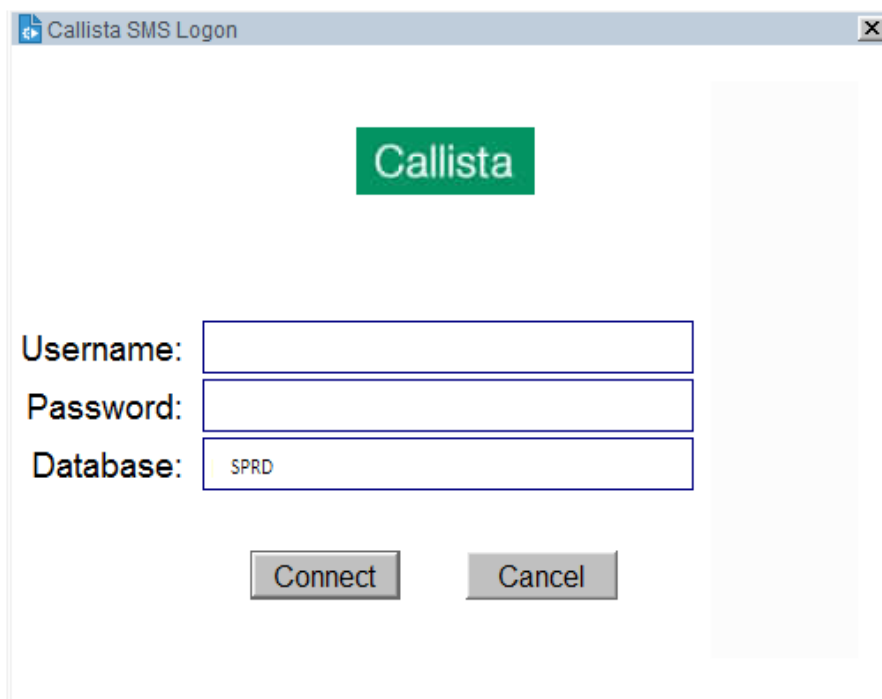
Second set of pop-up messages appear



Step 21: Tick 'I accept the risk and want to run this application'

Step 22: Click 'Run'

Log on screen appears



Step 23: Enter your Callista Username and password

Step 24: Click 'Connect'

Exceptions/Trouble Shooting

As each person has different settings on their Mac to run different programs the above steps are a guide only.

During User Acceptance Testing it was identified that there was a need to change System Preferences each time the system is accessed.

For further Mac assistance please contact ITMS

External phone number: 08 8946 6600

Internal phone number: 6600

LogIT (on line job logging system) Web: logit.cdu.edu.au